



MB2-715^{Q&As}

Microsoft Dynamics 365 customer engagement Online Deployment

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QUESTION 1

You are working in an organization that uses Microsoft Dynamics 365.

Users in this organization need the ability to read and edit all records relevant TO

What should you recommend to the mobile users?

- A. Microsoft Dynamics 365 for Phones Express
- B. Microsoft Dynamics 365 for Phones app
- C. Microsoft Dynamics 365 App for Outlook
- D. Microsoft Dynamics 365 for Outlook

Correct Answer: C

QUESTION 2

You are an administrator for Microsoft Dynamics 365.

When accessing Microsoft Dynamics 365 in the browser on a phone, a user does not see the same fields as when accessing it on a desktop browser.

What should you do?

- A. In the Main form, ensure the needed sections are enabled for phones.
- B. In the Main form, ensure the needed fields are enabled for phones.
- C. In the security roles, ensure the user has privileges for Microsoft Dynamics 365 for mobile.
- D. In the Mobile Express form, ensure the needed fields have been added to the form.

Correct Answer: A

QUESTION 3

You have a sandbox instance being used for development purposes at your organization. The URL for this instance <https://contosoSBXDEV.crm.dynamics.com>.

The instance will now be used to test third-party ISV Solutions.

You need to ensure that the instance URL will be <https://contosoISVtesting.crm.dynamics.com>.

How can you accomplish this goal?

- A. Edit the URL on the tenant properties.



- B. Create a new instance with the new URL.
- C. Edit the URL on the instance properties.
- D. Enable domain name on the tenant properties.

Correct Answer: C

QUESTION 4

You are an administrator for an organization that uses Microsoft Dynamics 365.

Your mobile users are often in areas where they do not have Internet access, but they still need to be able to access and edit records through the Dynamics 365 app for mobile phones.

What should you do?

- A. Instruct users to view the needed records prior to entering an area with no Internet access so they can view them through the recent records cache.
- B. Allow users to use Microsoft Dynamics 365 for Outlook, and instruct users on how to configure the offline filters.
- C. Enable the enhanced offline experience in Settings > Mobile Offline in Microsoft Dynamics 365 and adjust the Organization data download filter on each of the needed entities.
- D. In the entity settings under Outlook and Mobile, configure the Organization data download filter for each of the needed entities.

Correct Answer: B

QUESTION 5

You are a system administrator using Microsoft Dynamics 365.

You have two production instances and four sandbox instances. A new update is coming out What is true about the updates?

- A. Updates for the production and the sandbox instances are each managed separately.
- B. Updates for the sandbox instances are managed separately. The production instances are managed together.
- C. Updates for the production and the sandbox instances are all managed together.
- D. Updates for the sandbox instances are managed together.
- E. The production instances are managed separately.

Correct Answer: BC



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