MB2-715 Q&As

Microsoft Dynamics 365 customer engagement Online Deployment

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QUESTION 1

You maintain a Microsoft Dynamics 365 online instance.

You need to configure Microsoft Social Engagement, which is operating in the same tenant with Microsoft Dynamics 365.

Which step should you perform to accomplish this goal?

A. Create new charts to display the social data.

B. Select the solution to connect to.

C. Configure server-side synchronization to integrate with Microsoft Exchange Online.

D. Update the security setting for users.

Correct Answer: D

QUESTION 2

You are working for an organization that uses Microsoft Dynamics 365. You have just made some changes to forms that are used both in the web application and the Microsoft Dynamics 365 for phones app.

You need to ensure that your users have access to the new configurations and that the first mobile user does not experience performance issues.

What should you select?

A. Prepare Client Customizations only

B. Publish All Customizations only

C. Prepare Client Customizations, then Publish All Customizations

D. Publish All Customizations, then Prepare Client Customizations

Correct Answer: D

QUESTION 3

You are a technical support specialist for your company and are responsible for supporting employee mobile devices.

The sales department recently began using Microsoft Dynamics 365. Some of the sales staff want to know if they need to use Microsoft Dynamics 365 for phones express to access the Microsoft Dynamics 365 server.

Which type of mobile device configuration requires the use of Microsoft Dynamics 365 for phones express?

A. an iOS device with less than a 9-inch screen

B. an Android phone that does not have a supported browser

C. a Windows 10 phone that uses only a supported browser

D. a Windows 8.1 phone that uses the Microsoft Dynamics 365 for phones app

Correct Answer: A

QUESTION 4

You are a Microsoft Dynamics 365 system administrator.

You need to configure Microsoft Dynamics 365 and Microsoft Exchange Online to work together so that users can automatically track incoming email messages.

Which three steps should you perform? Each correct answer presents part of the solution.

A. Configure mailboxes and approve email.

B. Use correlation to track email conversations.

C. Configure the email server profile.

D. Configure appointments, contacts, and tasks on a Microsoft Dynamics 365 mailbox record.

E. Configure incoming email to server-side synchronization or Email Router.

Correct Answer: ABE

QUESTION 5

You are the network administrator for a small company that has been in existence for less than two years.

Management wants you to begin the data import process for a Microsoft Dynamics 365 deployment The company does not currently use any sort of Microsoft Dynamics CRM application and has a small amount of data. This is their first

attempt at cloud computing.

Which method should you use in this situation to complete the data upload process to Microsoft Dynamics 365?

A. Use the software deployment kit

B. Use the Data Loader service.

C. Use the On-Premises to Online Conversion Service.

D. Import the data using the Data Import Wizard.

Correct Answer: D

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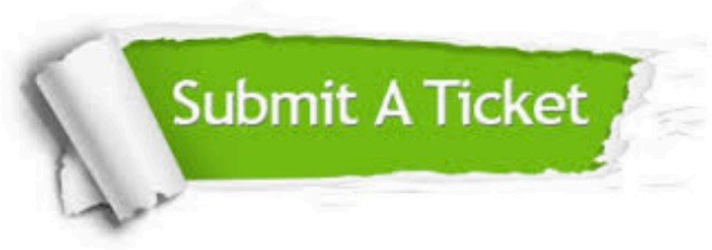

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