



MB6-897^{Q&As}

Microsoft Dynamics 365 for Retail

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QUESTION 1

You need to add funds to a gift card. What should you see?

- A. Add amount form
- B. Price adjustments form
- C. Mass update worksheet
- D. Credit memos form

Correct Answer: A

QUESTION 2

You are configuring a sale for a new store.

You must offer a 20 percent discount off any item in the store. The offer must not be combined with any other discounts.

You need to ensure that customers receive the discount on only one item.

Which option should you use?

- A. Balanced calculation
- B. Compounded
- C. Best price
- D. Exclusive

Correct Answer: D

QUESTION 3

You are labeling retail products of various sizes.

You need to create a label that is neither size nor color specific.

Which type of label should you create?

- A. product label
- B. location label
- C. shelf label
- D. license label



Correct Answer: C

Reference: <https://docs.microsoft.com/en-us/dynamicsax-2012/appuser-itpro/create-and-print-labels-overview>

QUESTION 4

On which two forms can you view the loyalty transactions for a store? Each correct answer presents a complete solution.

- A. Sales orders
- B. Retail store transactions
- C. Customer item statistics
- D. Loyalty programs

Correct Answer: BD

Reference: <https://docs.microsoft.com/en-us/dynamicsax-2012/appuser-itpro/view-loyalty-rewards-transactions>

QUESTION 5

Which two scenarios restrict the cancellation of a sales order? Each correct answer presents a complete solution.

- A. The sales order is on backorder.
- B. The sales order is partially picked.
- C. The sales order has a posted credit card payment.
- D. The sales order is fully picked.

Correct Answer: BD

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