



# MB6-897<sup>Q&As</sup>

Microsoft Dynamics 365 for Retail

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### QUESTION 1

You retail store policy states that you cannot have more than \$1,000.00 or less than \$200.00 in the cash drawer at any given time. You have a busy hour at your store resulting in a \$1,200.00 balance in the cash drawer.

You need to ensure that you are following the store policy.

What should you do?

- A. Perform a cash return transaction for \$1,000.00, then perform a bank drop for \$1,000.00.
- B. Perform a bank drop for \$1,000.00.
- C. Perform a tender removal for \$200.00, then perform a safe drop for \$1,000.00.
- D. Perform a float entry of \$200.00, then perform a safe drop for \$1,000.00.

Correct Answer: B

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### QUESTION 2

You create an installment billing plan and enable it for use. Where should you activate the plan?

- A. billing parameters
- B. customer record
- C. call center parameters
- D. item record

Correct Answer: B

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### QUESTION 3

You need to create a new bar code mask by using a standard bar code.

Which two types of bar codes you can use? Each correct answer presents a complete solution.

- A. UPC E bar code
- B. IM bar code
- C. QR bar code
- D. HIBC bar code
- E. UPC A bar code mask

Correct Answer: AE

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#### QUESTION 4

Customers must be able to browse products from two specific vendors. You need to add these products from these vendors to the online store. What should you do?

- A. Add the products from both vendors to the product catalog. Then, publish the product catalog to the online channel.
- B. Create new categories in the existing retail product hierarchy. Then, add the products to the categories you created.
- C. Create new product categories in the existing retail navigation hierarchy. Then, add the products to the categories you created.
- D. Add the products to the retail product hierarchy and publish to the online store.

Correct Answer: D

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#### QUESTION 5

You need to add funds to a gift card. What should you see?

- A. Add amount form
- B. Price adjustments form
- C. Mass update worksheet
- D. Credit memos form

Correct Answer: A

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