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BCS Practitioner Certificate in Modelling Business Processes 2018

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QUESTION 1

Currently, all training offered by a company is delivered through classroom-based courses. The companyrecognizes that there is a need to offer a broader method of instruction. Such a change will enable company to return its market share and grow its customer base.

The proposed solution, driven by the IT department, will offer courses delivered over the web and `on demand.\\'\\' this will include supported videos, games and quizzes. All courses will be accredited by examination bodies and sample exams will also be offered online. Student will be able to make online notes as needed and back these up. 10 guard against accident loss.

The following have been identified on `to-be process models:

a) Watch Video b) Create quiz c) Accredit course. d) Undertake sample examination. e) Backup

Which of these would be considered as functional requirements relating to student use of the proposed IT system?

A. b, c and e.

B. a and d.

C. a, c and d.

D. b and e.

Correct Answer: B

QUESTION 2

A business analyst has documented the following description for the task Mark Script

1.

 Do Mark Script

2.

 Assessor enters student-id

3.

 IF system finds student-id

4.

 THEN display student details

5.

 ELSE return to step 3 (re-enter student-id)

6.

 Download script

7.

 ENDIF

8.

 Mark script

9.

 IF student fails

10.

 THEN write feedback comments about the script

11.

 ENDIF

12.

 Indicate that script is fully marked

13.

 System transfers marker fee amount to assessor\\'s account

14.

 ENDDO- end of the mark script task

If an activity diagram is drawn for this task, how many flows will there be to the final c1ompletion (Shown as a bull\\'s eye) of the diagram?

A. 3

B. 1

C. 2

D. 4

Correct Answer: D

QUESTION 3

Below is a high-level breakdown of a task associated with using an ATM. drafted by a business analyst:

1. User inserts bank card

2 System asks for PIN

3. User enters PIN

4 System displays service options

5. User selects \\'withdraw cash* option

6- System ejects card

7.

 System issues cash

8.

 User collects printed receipt

Which optional or exceptional step is reflected in this detailed description?

A. A user inputting an incorrect PIN

B. A cash machine being empty

C. A receipt for cash issued.

D. A card being out of date-

Correct Answer: C

QUESTION 4

Lloyd works as a counter supervisor in the local branch of a national bank. Lloyd is responsible for ensuring that the back\\'s cash machine has sufficient money.

The money for the cash machine has to be from the back\\'s cash processing center, which supplies new and good quality banknotes. The cash machines can be topped-up with cash from the tills, but the poorer quality banknotes often cause

the cash machine to jam.

Lloyd has the check the machine\\'s cash levels and place an order for new notes by 3pm for delivery the following working day.

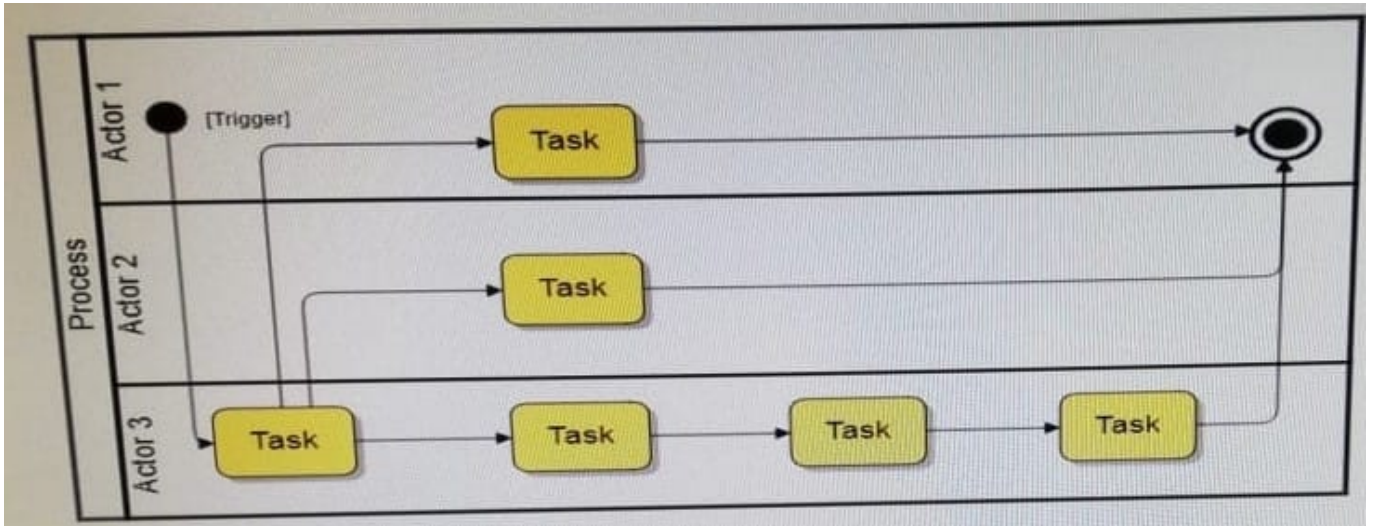Which is the BEST performance measure for the task Maintain cash machine level\\'s?

A. No orders to the cash processing center should be for cash to be used by the back tills.

B. 100% of cash orders must be delivery by 3pm the same day.

C. 100% of cash machine notes must be new notes.

D. No cash machine outages are experienced due to insufficient cash or poor quality notes.

Correct Answer: A

QUESTION 5

A business analyst has identified the following pattern of business activity in a process she has been asked to improve:

The following observations have been made.

A- The handle-offs in the process are unlikely to be worthy of further investigation.

B- The impact of bottlenecks in the tasks performed by Actor 2 should be explored.

C- The first task of actor 1 should always be immediately after the trigger event

D- The impact of bottlenecks in the tasks performed by Actor 3 should be explored.

A. a, b and c.

B. a, c and d.

C. b, and d.

D. a, and d.

Correct Answer: C

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