



MS-220^{Q&As}

Troubleshooting Microsoft Exchange Online

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QUESTION 1

A company uses Exchange Online. The company creates a transport rule to append a disclaimer to incoming emails from external senders. Users report that emails from external senders do not include the disclaimer.

You need to troubleshoot the issue.

What should you do?

- A. Review the audit logs.
- B. Perform pipeline tracing.
- C. Perform a message trace.
- D. Review the message tracking logs.

Correct Answer: C

QUESTION 2

A company uses Exchange Online.

You observe that emails are being automatically forwarded to external recipients using inbox rules and SMTP forwarding. You need to create a report that lists forwarded emails.

What should you use?

- A. Microsoft 365 compliance
- B. the Get-TransportRule Cmdlet
- C. Exchange admin center
- D. the Get-OutboundConnector cmdlet

Correct Answer: C

QUESTION 3

A company uses Exchange Online.

A user receives a non-delivery report when sending emails to external recipients. You perform a message trace and discover that emails are not being sent from the Exchange environment.

You need to identify the component that is causing the issue.



Which component is causing the issue?

- A. Anti-phishing protection
- B. Anti-spoofing protection
- C. Connection filter policies
- D. Mail flow rules

Correct Answer: D

QUESTION 4

A company uses Exchange Online.

A user reports that they did not receive an email from an external sender. You perform a message trace and observe the following in the message header SFV: BLK

You need to resolve the issue.

Solution: Remove the recipient's domain from the domain block list in the anti-spam policy.

Does the solution meet the goal?

- A. Yes
- B. No

Correct Answer: B

QUESTION 5

HOTSPOT

A company uses Exchange Online. The company configures a shared mailbox named Shared for delegated access.

Delegates report that emails from February 10, 2022 through February 15, 2022 are missing from the shared mailbox.

You need to review the audit logs for the shared mailbox.

How should you complete the command? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:



Answer Area

	▼	-Identity Share01 -StartDate 02/10/2022 `
Set-Mailbox		
Search-MailboxAuditLog		
Get-MailboxAuditLogSearch		
Get-AuditLogSearch		

	▼	Delegate -ShowDetails
-LogonTypes		
-Mailboxes		
-Operations		
-IncludInactiveMailbox		

Correct Answer:

Answer Area

	▼	-Identity Share01 -StartDate 02/10/2022 `
Set-Mailbox		
Search-MailboxAuditLog		
Get-MailboxAuditLogSearch		
Get-AuditLogSearch		

	▼	Delegate -ShowDetails
-LogonTypes		
-Mailboxes		
-Operations		
-IncludInactiveMailbox		