



MS-220^{Q&As}

Troubleshooting Microsoft Exchange Online

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QUESTION 1

A company uses a Microsoft Exchange Server 2019 hybrid environment. User mailboxes are hosted on the Exchange Server. You observe that user mailboxes are configured to automatically forward emails to external recipients. You need to identify which mailboxes are automatically forwarding emails.

What should you use?

- A. an auto forwarded messages report
- B. a mail flow rule
- C. an outbound spam policy
- D. a role assignment policy

Correct Answer: A

QUESTION 2

A company uses Exchange Online.

A user named User1 receives a notification that their mailbox is full.

You verify that User1's mailbox size is 49.8 GB.

You need to increase the maximum size of User1's mailbox to 99 GB.

Which two actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Run the Enable-Mailbox User1 -AutoExpandingArchive command.
- B. Assign an Exchange Online Kiosk license to User1.
- C. Assign an Exchange Online Plan 2 license to User1.
- D. Run the Set-OrganizationConfig -AutoExpandingArchive command.

Correct Answer: AC

<https://learn.microsoft.com/en-us/microsoft-365/compliance/enable-autoexpanding-archiving?view=o365-worldwide#enable-auto-expanding-archiving-for-specific-users>

QUESTION 3

A company uses Exchange Online.



A user reports they are not receiving emails with attachments from known senders.

You need to troubleshoot the issue.

Which two policies should you review? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Safe Attachments
- B. Anti-phishing
- C. Anti-malware
- D. Anti-spam

Correct Answer: AC

QUESTION 4

A company uses Exchange Online. External sharing is disabled.

A user reports that they are unable to share their calendar with an external recipient.

You need to resolve the issue.

Solution: Instruct the user to add the external recipient as a delegate.

Does the solution meet the goal?

- A. Yes
- B. No

Correct Answer: A

QUESTION 5

A company uses Exchange Online.

A user configures a Microsoft Outlook rule to forward email to external recipients. The user reports that emails are not being automatically forwarded. You need to resolve the issue.

What should you configure?

- A. Anti-spam policy
- B. Anti-phishing policy



C. Data loss prevention rule

D. Connection filter policy

Correct Answer: A

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