



MS-220^{Q&As}

Troubleshooting Microsoft Exchange Online

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QUESTION 1

A university uses Exchange Online.

Students must be able to find email addresses for other students in the university's address book.

You need to prevent students from finding faculty email addresses in the address book.

You create and assign an address book policy (ABP).

Which cmdlet should you use to enable ABP routing?

A. Set-FrontendTransportService

B. Set-TransportService

C. Set-MailboxTransportService

D. Set-TransportConfig

Correct Answer: D

QUESTION 2

A company uses Exchange Online.

A user reports they are not receiving emails with attachments from known senders.

You need to troubleshoot the issue.

Which two policies should you review? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

A. Safe Attachments

B. Anti-phishing

C. Anti-malware

D. Anti-spam

Correct Answer: AC

QUESTION 3

A company uses Exchange Online. The company configures the following retention tags:



1.

Inbox: Delete in 365 days.

2.

Deleted Items: Delete in 30 days.

A user receives an email on April 27, 2022 and deletes the email on May 28, 2022.

You need to determine the retention period of the email.

On which date will the email expire?

A. May 27, 2022

B. May 28, 2022

C. June27,2022

D. April 27, 2023

Correct Answer: B

QUESTION 4

DRAG DROP

A company uses Exchange Online. The company has only the default policies enabled in Exchange.

A user reports that some of their emails are quarantined.

You need to determine why emails are quarantined. Which quarantine policies should you verify? To answer, drag the appropriate quarantine policies to the correct quarantine reasons. Each quarantine policy may be used once, more than

once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:



Answer Area

Quarantine polices	Quarantine reason	Quarantine policy
Anti-malware	Includes malicious attachments	
Anti-phishing	Includes malicious links	
Anti-spoofing		

Correct Answer:

Answer Area

Quarantine polices	Quarantine reason	Quarantine policy
	Includes malicious attachments	Anti-malware
	Includes malicious links	Anti-phishing
Anti-spoofing		

QUESTION 5

A company uses Exchange Online. Users report that emails sent to external recipients are not being received by the external recipients. The users do not receive nondelivery report (NDR) notifications. You plan to perform a message trace. The trace report must meet the following requirements:

1.
Display only emails sent to the external recipients.
2.
Return email addresses for recipients. The recipients are unknown.
3.
Display up to 40,000 results.



4.

Identify emails up to 60 days.

You need to configure the trace definition. You select the sender.

Which part of the trace definition must you configure? To answer, select the appropriate option in the dialog box in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:



Answer Area

New message trace

Senders ⓘ

Recipients ⓘ

Time range (UTC-05:00) ⓘ [Custom time range](#)

Last 2 day(s)

90 30 15 10 7 2 1 day 12 hr 6 hr 0

Detailed search options ^

Delivery status ⓘ

Message ID ⓘ

Direction ⓘ

Original client IP address ⓘ

Report type

All reports include essential information with more detailed reporting in the Enhanced and Extended report, which are only downloadable.

Summary report
Instant online access ⓘ

Enhanced summary report
Downloadable CSV file only ⓘ

Extended report
Downloadable CSV file only ⓘ



Correct Answer:



Answer Area

New message trace

Senders ⓘ

Recipients ⓘ

Time range (UTC-05:00) ⓘ [Custom time range](#)

Last 2 day(s)

90 30 15 10 7 2 1 day 12 hr 6 hr 0

Detailed search options ^

Delivery status ⓘ

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