



MS-220^{Q&As}

Troubleshooting Microsoft Exchange Online

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QUESTION 1

You need to resolve the issue reported by the marketing manager.

Which two roles can you assign? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Organization Management
- B. Recipient Management
- C. Records Management
- D. Reports Reader

Correct Answer: AC

QUESTION 2

A company uses Exchange Online.

A user reports that they did not receive an email from an external sender. You perform a message trace and observe the following in the message header SFV: BLK

You need to resolve the issue.

Solution: Remove the recipient's domain from the domain block list in the anti-spam policy.

Does the solution meet the goal?

- A. Yes
- B. No

Correct Answer: B

QUESTION 3

HOTSPOT

A company named Contoso, Ltd. uses a Microsoft Exchange Server 2019 hybrid environment. User mailboxes exist in Exchange Server and in Exchange Online.

Users in Exchange Online report they are unable to view free/busy information for users in Exchange Server. You suspect that the problem is caused by Autodiscover DNS queries. You plan to bypass the Autodiscover process to exclude this



as a potential cause.

You need to configure Exchange Online for the on-premises endpoint.

How should you complete the command? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

<div>▼</div> <div>Set-HybridConfiguration</div> <div>Set-OnPremisesOrganization</div> <div>Set-OrganizationRelationship</div>	<code>"0365 to On-premises*" `</code>
<div>▼</div> <div>-DiscoveryEndpoint</div> <div>-TargetAutodiscoverEpr</div> <div>-TargetSharingEpr</div>	<code>https://exchange.contoso.com/EWS/Exchange.asmx</code>

Correct Answer:

Answer Area

<div>▼</div> <div>Set-HybridConfiguration</div> <div>Set-OnPremisesOrganization</div> <div>Set-OrganizationRelationship</div>	<code>"0365 to On-premises*" `</code>
<div>▼</div> <div>-DiscoveryEndpoint</div> <div>-TargetAutodiscoverEpr</div> <div>-TargetSharingEpr</div>	<code>https://exchange.contoso.com/EWS/Exchange.asmx</code>

QUESTION 4

A company uses a Microsoft Exchange Server 2019 hybrid environment.

Users hosted on Exchange Online report that they cannot view Exchange Server users' free/busy information. Exchange Online users can view free/busy information for other Exchange Online users. Exchange Server users can view free/



busy information for other Exchange Server users.

You need to troubleshoot why Exchange Online users cannot view free/busy information for Exchange Server users.

What are two possible ways to achieve this goal? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Run the Get-organization Relationship cmdlet in Exchange Online.
- B. Run a connectivity test from the Microsoft Remote Connectivity Analyzer.
- C. Run the install-FreeBusyFolder cmdlet on the Exchange Server.
- D. Run the Get-Exchangeserver | f1 internet web Proxy cmdlet on the Exchange Server.

Correct Answer: AB

QUESTION 5

DRAG DROP

A company has a Microsoft Exchange Server 2019 hybrid environment. The Exchange server is configured to use TLS encryption for SMTP.

The TLS encryption certificate expires.

You need to install a new certificate for SMTP on the server.

Which three cmdlets should you use? To answer, move the cmdlets from the list of cmdlets to the answer area and arrange them in the correct order.

Select and Place:

Cmdlets

Switch-Certificate

Import-ExchangeCertificate

Enable-ExchangeCertificate

Get-ExchangeCertificate

New-ExchangeCertificate

Export-PfxCertificate

Answer Area





Correct Answer:

Cmdlets

Switch-Certificate

Get-ExchangeCertificate

Export-PfxCertificate

Answer Area

New-ExchangeCertificate

Import-ExchangeCertificate

Enable-ExchangeCertificate



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