



MS-220^{Q&As}

Troubleshooting Microsoft Exchange Online

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QUESTION 1

A company uses Exchange Online.

Users report issues synchronizing their mobile devices with Exchange.

You need to troubleshoot the issue.

Which cmdlet should you run?

- A. Get-MobileDeviceStatistics
- B. Get-ActiveSyncDevice
- C. Get-MobileDeviceMailboxPolicy
- D. Get-ActiveSyncDeviceClass

Correct Answer: A

QUESTION 2

A company uses a Microsoft Exchange Server 2019 hybrid environment.

You migrate an Exchange Server mailbox to Exchange Online.

You observe that the data consistency score (DCS) indicates the Investigate status.

You need to troubleshoot the reason for the DCS status.

Which cmdlet should you use?

- A. Get-MailboxRestoreRequestStatistics
- B. Get-SyncRequestStatistics
- C. Get-MoveRequestStatistics
- D. Get-MailboxImportRequestStatistics

Correct Answer: C

QUESTION 3

You need to resolve the compliance issue.

How should you complete the command? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.



Hot Area:

Answer Area

	▼
New-ComplianceSearchAction	
New-MailboxSearch	
New-SweepRule	

-SearchName "RecoverableItems"

-Purge

	▼
SoftDelete	
SearchQuery	
KeepLatest	

Correct Answer:



Answer Area

	▼
New-ComplianceSearchAction	
New-MailboxSearch	
New-SweepRule	

-SearchName "RecoverableItems"

-Purge

	▼
SoftDelete	
SearchQuery	
KeepLatest	

QUESTION 4

You need to resolve the retention issue reported by members of the compliance team. What should you configure? To answer, select the appropriate options in the answer area. NOTE: Each correct answer is worth one point.

Hot Area:



Answer Area

Configuration setting

Option

Retention object

	▼
Retention policy tag	
Retention label	
Default policy tag	

Policy scope

	▼
Adaptive	
Static	

Correct Answer:

Answer Area

Configuration setting

Option

Retention object

	▼
Retention policy tag	
Retention label	
Default policy tag	

Policy scope

	▼
Adaptive	
Static	

QUESTION 5



A company uses a Microsoft Exchange Server 2019 hybrid environment.

A user named User1 has an on-premises mailbox and an archive mailbox in Exchange Online.

You need to ensure that User1 can store up to 1 TB in the archive mailbox.

Which two actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Run the Enable-Mailbox User1 -AutoExpandingArchive Command.
- B. Run the Set-OrganizationConfig -AutoExpandingArchive command.
- C. Assign an Exchange Online Plan 2 license to User1.
- D. Assign an Exchange Online Kiosk license to User1.
- E. The user reports that their archive mailbox is full.

Correct Answer: BD

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