



MS-720^{Q&As}

Microsoft Teams Voice Engineer

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QUESTION 1

You have a Microsoft Teams Phone deployment that uses Direct Routing.

You connect a new Session Border Controller (SBC).

You need to verify that all the voice features work as expected for calls that traverse the SBC

What should you use?

- A. the SIP Tester client script
- B. Microsoft 365 network connectivity test tool
- C. Microsoft Teams Network Assessment Tool
- D. Microsoft Remote Connectivity Analyzer

Correct Answer: A

QUESTION 2

You need to configure a toll-free dial-in bridge for Teams meetings. The solution must meet the technical requirements.

Which three prerequisites must be met before you can assign the toll-free bridge to Teams meeting organizers? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Purchase a Microsoft 365 Domestic and International Calling plan license.
- B. Get a Dedicated conference bridge (Toll Free) number.
- C. Purchase Communications Credits.
- D. Assign a phone number to the bridge.
- E. From the meeting policy, set Allow dial-in users to bypass the lobby to On.
- F. Assign a phone number to a resource account.
- G. Get an auto attendant toll-free number.

Correct Answer: BCD

Reference: <https://docs.microsoft.com/en-us/microsoftteams/set-up-audio-conferencing-in-teams>

QUESTION 3



You have a Microsoft Teams Phone deployment. The 613 7010 5XXX phone number range is allocated to the Session Border Controller (SBC). A user named User1 is configured as shown in the following exhibit.

```
PS C:\> get csonlineuser -Identity user1@litwareinc.com

DisplayName           : User One
EnterpriseVoiceEnabled : True
RegistrarPool         : sippoolme1au103.infra.lync.com
OnPremLineURIManuallySet : False
OnPremLineURI         :
LineURI               : +61370105555
OnlineVoiceRoutingPolicy : VIC-All
DialPlan              : AU
TenantDialPlan         : Australia-VIC
MCOValidationError     : {}
VoicePolicy            :
InterpretedUserType     : HybridOnlineTeamsOnlyUser
UserProvisionType       :
TeamsUpgradeEffectiveMode : TeamsOnly
```

User1 reports that when an external caller attempts to call the phone number of User1, the external caller receives an error message.

User 1 can make outbound calls, but no caller ID appears.

Which two commands should you run to resolve the issues? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Set-CsOnlineVoiceUser user1@litwareinc.com -TelephoneNumber "+61370105555"
- B. Set-CsOnlineVoiceUser user1@litwareinc.com -TelephoneNumber \$null
- C. Set-CsOnlineVoiceUser user1@litwareinc.com -OnPremLineURI "tel:+61370105555"
- D. Set-CsOnlineVoiceUser user1@litwareinc.com -EnterpriseVoiceEnabled \$false
- E. Set-CsOnlineVoiceUser user1@litwareinc.com -Identity user1@litwareinc.com -PolicyName \$null

Correct Answer: AD

QUESTION 4



Your company currently allows call park for all PSTN users. The call park policies are configured as shown in the exhibit. (Click the Exhibit tab.)

Call park policies

Call park lets people put a call on hold and transfer it to other people within your organization. Call park policies let you control which users are call park enabled and make other call park setting changes for them. You can use the Global (Org-wide default) policy and customize it or create one or more custom policies and assign them to users. [Learn more](#)

Call park policies summary

1

Default policy

0

Custom policies

User statistics

0

Custom policies

50

Default policies

Manage policies

Group policy assignment

+ Add Edit Duplicate Delete Reset Global policy 1 item

✓ Name ↑	Description	Custom policy	Call park
Global (Org-wide default)		No	Yes

You have a Microsoft 365 group named Help Desk.

You need to ensure that only the Help Desk group can use call park. The solution must minimize the number of policies and administrative effort.

Which three actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Assign Policy2 to all users.
- B. In the Global (Org-wide default) policy, set Allow call park to Off.
- C. Create a new call park policy named Policy2 and set Allow call park to Off.
- D. Assign Policy1 to the Help Desk group.
- E. Assign the Global (Org-wide default) policy to the users in the Help Desk group.
- F. Create a new call park policy named Policy1 and set Allow call park to On

Correct Answer: BDF



Reference: <https://docs.microsoft.com/en-us/microsoftteams/call-park-and-retrieve>

QUESTION 5

HOTSPOT

You have a Microsoft Teams Phone deployment that contains a Session Border Controller (SBC named SBC1.contoso.com). Direct Routing integrates with a P6X phone system that uses only four-digit dialing and is configured to use the SBC.

Teams is configured to use dial plans that normalize any four-digit calls to E-164.

You have the following translation rule.

Hot Area:



Correct Answer:



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