



# MS-720<sup>Q&As</sup>

Microsoft Teams Voice Engineer

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### QUESTION 1

Your company receives PSTN services in Microsoft Teams through a derived Direct Routing trunk from a telephone carrier.

The carrier becomes an operator in the Operator Connect program.

You need to migrate the users to Operator Connect.

Which three actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Run the Set-CsUser cmdlet and set the -OnPremLineURI parameter to \$null.
- B. Run the Grant-CsOnlineVoiceRoutingPolicy cmdlet and set the -Policyname parameter to Policy1.
- C. Run the Grant-CsOnlineVoiceRoutingPolicy cmdlet and set the -Policyname parameter to \$null.
- D. Run the Set-CsOnlineVoiceUser cmdlet and set the -TelephoneNumber parameter to each user's phone number.
- E. Run the Set-CsOnlineVoiceUser cmdlet and set the -TelephoneNumber parameter to \$null.
- F. Run the Set-CsUser cmdlet and set the -OnPremLineURI parameter to each user's phone number.

Correct Answer: ACD

Reference: <https://docs.microsoft.com/en-us/microsoftteams/operator-connect-configure> <https://docs.microsoft.com/en-us/microsoftteams/assign-change-or-remove-a-phonenummer-for-a-user>

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### QUESTION 2

The sales department at your company needs to route a call to multiple users and have calls route differently after business hours.

Which two features should you implement? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. auto attendants
- B. caller ID policies
- C. calling policies
- D. call queues
- E. voice routing policies

Correct Answer: AD

Reference: <https://docs.microsoft.com/en-us/microsoftteams/plan-auto-attendant-call-queue>

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### QUESTION 3

You are optimizing a network to better support voice and collaboration workloads in Microsoft Teams.

When the users are at a specific corporate site, you need to prevent the users from adding video during calls.

Solution: You run New-CsTeamsMeetingPolicy and set the -iPVideoHode parameter to disabled.

Does this meet the goal?

A. Yes

B. No

Correct Answer: A

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### QUESTION 4

You are enabling users for Direct Routing.

You already assigned licenses to the users.

You need to complete the user setup.

Which two cmdlets should you run? Each correct answer presents part of the solution.

A. Grant-CsOnlineVoiceRoutingPolicy

B. Set-CsOnlineVoiceUser

C. Set-CsUserPstnSettings

D. Grant-CsVoicePolicy

E. Set-CsUser

Correct Answer: AB

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### QUESTION 5

#### HOTSPOT

Your company is migrating from a legacy PBX system to Microsoft Teams.

The phone number range is +1-423-555-1xxx. The PBX system uses four-digit dialing internally. Extensions are the last four digits of the number.

You need to ensure that you can use four-digit dialing for your numbers in Teams. The solution must minimize administrative effort. How should you configure the normalization rule? To answer, select the appropriate options in the answer

area. NOTE: Each correct selection is worth one point.



Hot Area:

Pattern
<code>^(\d{4})\$</code>
<code>^(1\d{3})\$</code>
<code>+14233555\$1</code>
<code>+142335551\$3</code>
<code>+142335551\d?3</code>
<code>+142335551\d{3}</code>

Translation
<code>^(\d{4})\$</code>
<code>^(1\d{3})\$</code>
<code>+14233555\$1</code>
<code>+142335551\$3</code>
<code>+142335551\d?3</code>
<code>+142335551\d{3}</code>

Correct Answer:

Pattern
<code>^(\d{4})\$</code>
<code>^(1\d{3})\$</code>
<code>+14233555\$1</code>
<code>+142335551\$3</code>
<code>+142335551\d?3</code>
<code>+142335551\d{3}</code>

Translation
<code>^(\d{4})\$</code>
<code>^(1\d{3})\$</code>
<code>+14233555\$1</code>
<code>+142335551\$3</code>
<code>+142335551\d?3</code>
<code>+142335551\d{3}</code>



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