



# MS-721<sup>Q&As</sup>

Microsoft 365 Certified: Collaboration Communications Systems  
Engineer Associate

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### QUESTION 1

You need to configure a toll-free dial in bridge for Teams meetings. The solution must meet the technical requirements.

Which three prerequisites must be met before you can assign the toll-free bridge to Teams meeting organizers? Each correct answer presents part of the solution.

- A. Purchase Communications Credits.
- B. Assign a phone number to a resource account.
- C. Get an auto attendant toll-free number.
- D. Get a Dedicated conference bridge (Toll Free) number.
- E. Purchase a Microsoft 365 Domestic and International Calling Plan license.
- F. From the meeting policy, set Allow dial -in users to bypass the lobby to On.
- G. Assign a phone number to the bridge.

Correct Answer: ADG

Reference: <https://docs.microsoft.com/en-us/microsoftteams/set-up-audio-conferencing-in-teams>

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### QUESTION 2

You are deploying a Teams Rooms on Windows device.

You need to enable public preview to test newly released beta features.

What should you do?

- A. Create a new Teams update policy.
- B. Create and then modify an XML file named SkypeSettings.xml.
- C. Create and then modify an XML file named TeamsSettings.xml.
- D. Create a new Team template.

Correct Answer: C

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### QUESTION 3

Your company has a Microsoft Teams Phone deployment.

The company has a direct inward dial (DID) phone number range of +14035554300 to +14035554329.

Phone numbers +14035554310 to +14035554325 are assigned to Teams users, auto attendants, and call queues.



You need to ensure that when an unassigned number is dialed, the caller is forwarded to a call queue named Reception.

Which three actions should you perform? Each correct answer presents a part of the solution.

NOTE: Each correct selection is worth one point.

- A. From the Microsoft Teams admin center, select Phone numbers, select Numbers, and then select Add.
- B. Add the DID range of +14035554300 to +14035554329 to the phone number range.
- C. Add the DID range of +14035554300 to +14035554309 to the phone number range.
- D. Set Routing options to Person in organization and assign the Reception call queue.
- E. From the Microsoft Teams admin center, select Phone numbers select Routing rules and then select Add a new rule
- F. Set Routing options to Voice application and assign the Reception call queue.

Correct Answer: CEF

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#### QUESTION 4

You have a Microsoft Teams Phone deployment.

You assign a Microsoft 365 E5 license to a user named User1.

You need to enable User1 for Direct Routing.

Which PowerShell cmdlet should you run?

- A. Set-CsCallingLineIdentity
- B. Set-CsUser
- C. Set-CsOnlineVoiceUser
- D. Set-CsUserServicesPolicy

Correct Answer: A

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#### QUESTION 5

You need to recommend a PSTN solution for the Teams Phone deployment at the retail sites. The solution must meet the technical requirements. What should you include in the recommendation?

- A. Teams Calling Plans
- B. Direct Routing without media bypass
- C. Operator Connect
- D. Direct Routing with media bypass



Correct Answer: C

Reference: <https://docs.microsoft.com/en-us/microsoftteams/pstn-connectivity>

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