MS-721^{Q&As}

Microsoft 365 Certified: Collaboration Communications Systems Engineer Associate

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QUESTION 1

DRAG DROP

Your company plans to use Microsoft Teams for collaboration and communication.

You need to deploy Microsoft Surface Hub devices to Teams meeting rooms.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:

Deploy the provisioning package to Surface Hub	
Install Windows Configuration Designer	
Run the Enable-CsMeeLingRoom cmdlet	
Install the Windows Installation Assistant	
Use the Provision Surface Hub devices wizard	
Configure a Teams update policy	
Save the provisioning package to a USB device	

Correct Answer:

	Install Windows Configuration Designer
	Use the Provision Surface Hub devices wizard
Run the Enable-CsMeeLingRoom cmdlet	Save the provisioning package to a USB device
Install the Windows Installation Assistant	Deploy the provisioning package to Surface Hub
Configure a Teams update policy	

QUESTION 2

HOTSPOT

You have a Microsoft 365 E5 subscription that uses Microsoft Teams.

You plan to deploy phones to a shared common area.

You need to ensure that users can temporarily sign in to each phone and automatically sign out during inactivity.
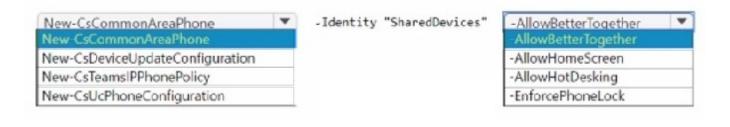
How should you complete the PowerShell command? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

New-CsCommonAreaPhone ▼	-Identity "SharedDevices"	-AllowBetterTogether ▼
New-CsCommonAreaPhone		-AllowBetterTogether
New-CsDeviceUpdateConfiguration		-AllowHomeScreen
New-CsTeamsIPPhonePolicy		-AllowHotDesking
New-CsUcPhoneConfiguration		-EnforcePhoneLock

Correct Answer:

New-CsCommonAreaPhone ▼	-Identity "SharedDevices"	-AllowBetterTogether ▼
New-CsCommonAreaPhone		-AllowBetterTogether
New-CsDeviceUpdateConfiguration		-AllowHomeScreen
New-CsTeamsIPPhonePolicy		-AllowHotDesking
New-CsUcPhoneConfiguration		-EnforcePhoneLock

QUESTION 3

The sales department at your company needs to route a call to multiple users and have calls route differently after business hours. Which two features should you implement? Each correct answer presents part of the solution.

A. auto attendants

B. caller ID policies

C. calling policies

D. call queues

E. voice routing policies

Correct Answer: AD

Reference: https://docs.microsoft.com/en-us/microsoftteams/plan-auto-attendant-call-queue

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QUESTION 4

You need to create a new call queue to route calls to support agents. The support agents must be able to see their call queue history and the shared transcribed voicemail. The solution must minimize administrative effort.

Solution: You configure the call queue to use a Microsoft 365 group.

Does this meet the goal?

A. Yes

B. No

Correct Answer: A

Reference: https://www.orbid365.be/shared-voicemail-arrives-in-teams/

QUESTION 5

You have a Teams Phone deployment.

You have a Survivable Branch Appliance (SBA) that has local PSTN connectivity. The SBA is deployed to a remote site.

Which two features require internet connectivity to function? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

A. emergency calling

B. Teams-certified phones

C. media bypass

D. call queues

E. call forwarding

Correct Answer: CE

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