

MS-721^{Q&As}

Microsoft 365 Certified: Collaboration Communications Systems Engineer Associate

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QUESTION 1

You are planning a Microsoft Teams Phone deployment. That will use Direct Routing. You need to allow traffic from Microsoft 365 to a Session Border Controller (SBC). Which IP address ranges should you allow through the firewall?

A. 52.112.0.0 and 52.120.0.0

- B. 10.10.0.0 and 10.11.0.0
- C. 8.8.8.8 and 4422
- D. 132.245.0.0and40.104.0.0

Correct Answer: A

QUESTION 2

HOTSPOT

You have a Microsoft Teams Phone deployment that contains a user named User1.

A company policy states that all users must have voicemail configured so that callers can record a message or be transferred to reception.

You need to verify the voicemail configuration of User1 to ensure that it meets the requirements of the company policy.

How should you complete the command? To answer select the appropriate options in the answer area.

Hot Area:

Answer Area

| | -identity userl@contoso.com Select displayname, | |
|-----------------------------------|---|----------------------|
| Get-CsOnlineUser | | ForwardingTarget |
| Get-CsOnlineVoicemailPolicy | | ForwardingTargetType |
| Get-CsOnlineVoicemailUserSettings | | TransferTarget |
| Get-CsUserCallingSettings | | UnansweredTarget |

Correct Answer:

Get-CsOnlineUser Get-CsOnlineVoicemailPolicy Get-CsOnlineVoicemailUserSettings Get-CsUserCallingSettings

Answer Area

| -identity | user18c | ontoso.c | on | Select | displ | ayname, |
|-----------|---------|----------|----|--------|-------|---------|
| | | | | | | |

| ForwardingTarget | |
|----------------------|--|
| ForwardingTargetType | |
| TransferTarget | |
| UnansweredTarget | |

QUESTION 3

Your company has a Microsoft Teams Phone deployment.



You plan to deploy auto attendants and call queues.

The support desk requires that its auto attendant be able to forward calls after hours to local mobile phone numbers.

You need to identify which licenses to assign to auto-attendant. The solution must minimize costs.

Which two licenses should you identify?

- A. Microsoft 365 Phone System
- B. Microsoft 365 Domestic Calling Plan
- C. Microsoft 365 Phone System Virtual User
- D. Office 365 E3
- E. Microsoft 365 E5
- F. Microsoft 365 Domestic and International Calling Plan

Correct Answer: BC

Reference: https://docs.microsoft.com/en-us/microsoftteams/plan-auto-attendant-call-queue

QUESTION 4

DRAG DROP

You need to migrate a Vancouver facility user named jsmith from Skype for Business Server to Teams.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:



Actions

Answer Area

```
Run the following command.
```

```
Move-CsUser -Identity
jsmith@contoso.com -Target
sipfed.online.lync.com
```

Run the following command.

Grant-CsOnlineVoiceRoutingPolicy -identity jsmith@contoso.com -PolicyName Vancouver

Assign the Microsoft 365 Phone System license to jsmith.

Run the following command.

```
Set-CsOnlineUser
-EnableEnterpriseVoice $true
-identity jsmith@contoso.com
```

Assign the Microsoft 365 Audio Conferencing license to jsmith.

Correct Answer:





Answer Area Actions Assign the Microsoft 365 Phone System license to ismith. Run the following command. Move-CsUser -Identity jsmith@contoso.com -Target sipfed.online.lync.com Run the following command. Grant-CsOnlineVoiceRoutingPolic -identity jsmith@contoso.com PolicyName Vancouver Run the following command. Set-CsOnlineUser -EnableEnterpriseVoice Strue -identity jsmith@contoso.com Assign the Microsoft 365 Audio Conferencing license to jsmith.

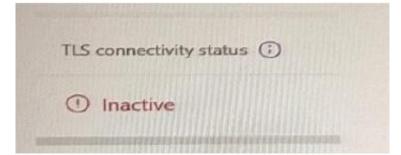
QUESTION 5

You have a Microsoft Teams Phone deployment.

You are deploying Direct Routing by using a certified Session Border ControNer CSBC). The FQDN of the SBC is sbc1.contoso.com. You use signaling port 5067. You cannot place calls and receive an error message in the Microsoft Teams

admin center as shown in the following exhibit.





What is a possible cause of the issue?

- A. The firewall blocks traffic on pan 5067
- B. Location-Based Routing is enabled for the SBC.
- C. Calling plan licenses are not assigned to users.
- D. The SIP options are disabled.

Correct Answer: A

Reference: https://docs.microsoft.com/en-us/microsoftteams/troubleshoot/phone-system/direct-routing/sipoptions-tls-certificate-issues

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