



# MS-721<sup>Q&As</sup>

Microsoft 365 Certified: Collaboration Communications Systems  
Engineer Associate

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### QUESTION 1

You have a Microsoft Teams Phone deployment that has 10 offices. Each office has a Session Border Controller (SBC). A user reports that she can make internal calls by using the dial pad, but cannot use the dial pad to make external calls. What is a possible cause of the issue?

- A. The user has the incorrect Teams app setup policy applied.
- B. The user has the incorrect voice routing policy applied.
- C. The user is missing a validated emergency address.
- D. Enterprise Voice is disabled for the user.

Correct Answer: B

Reference: <https://docs.microsoft.com/en-us/microsoftteams/manage-voice-routing-policies>

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### QUESTION 2

You are optimizing a network to better support voice and collaboration workloads in Microsoft Teams.

When the users are at a specific corporate site, you need to prevent the users from adding video during calls.

Solution: You run `New-CsTeamsMeetingPolicy` and set the `-AllowIPVideo` parameter to `$False`.

Does this meet the goal?

- A. Yes
- B. No

Correct Answer: B

Reference: <https://docs.microsoft.com/en-us/powershell/module/skype/new-csteamsmeetingpolicy>

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### QUESTION 3

#### HOTSPOT

You have a Microsoft Teams Phone deployment.

You are deploying Direct Routing with media bypass.

You need to define a Session Border Controller (SBC) in Teams.

How should you complete the command? To answer, select the appropriate options in the answer area.

Hot Area:



	▼	-Identity sbc.contoso.com -Enabled \$true
New-CsOnlinePSTNGateway		
New-CsOnlineVoiceRoute		
New-CsOnlineVoiceRoutingPolicy		
Set-CsOnlinePstnUsage		

	▼	5061 -MaxConcurrentSessions 100 -MediaBypass \$true
-BypassMode		
-CodecPriority		
-FailoverResponseCodes		
-SipSignalingPort		

Correct Answer:

	▼	-Identity sbc.contoso.com -Enabled \$true
New-CsOnlinePSTNGateway		
New-CsOnlineVoiceRoute		
New-CsOnlineVoiceRoutingPolicy		
Set-CsOnlinePstnUsage		

	▼	5061 -MaxConcurrentSessions 100 -MediaBypass \$true
-BypassMode		
-CodecPriority		
-FailoverResponseCodes		
-SipSignalingPort		

#### QUESTION 4

DRAG DROP

You need to recommend network design changes that must be implemented before the Skype for Business Server to Microsoft Teams migration. What should you recommend for the Vancouver facility users and the remote sale team users?

Select and Place:



### Recommendations

Decrease the NAT pool size.

Implement VPN split tunneling.

Deploy a local internet connection.

Implement a web proxy server for media traffic.

Force TCP instead of UDP for the media traffic of Teams.

### Answer Area

Vancouver facility users:

Remote users:

Correct Answer:



### Recommendations

Decrease the NAT pool size.

Implement VPN split tunneling.

Force TCP instead of UDP for the media traffic of Teams.

### Answer Area

Vancouver facility users: Deploy a local internet connection.

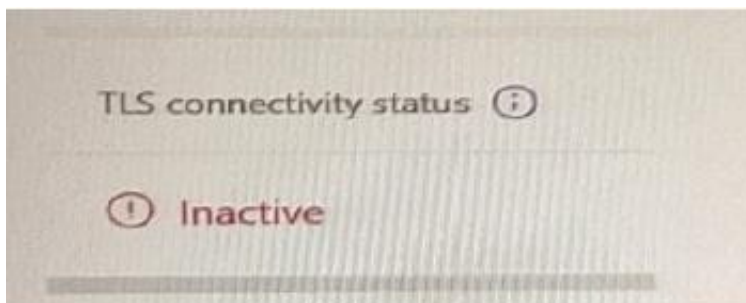
Remote users: Implement a web proxy server for media traffic.

### QUESTION 5

You have a Microsoft Teams Phone deployment.

You are deploying Direct Routing by using a certified Session Border Control (SBC). The FQDN of the SBC is sbc1.contoso.com. You use signaling port 5067. You cannot place calls and receive an error message in the Microsoft Teams

admin center as shown in the following exhibit.



What is a possible cause of the issue?

- A. The firewall blocks traffic on port 5067
- B. Location-Based Routing is enabled for the SBC.



C. Calling plan licenses are not assigned to users.

D. The SIP options are disabled.

Correct Answer: A

Reference: <https://docs.microsoft.com/en-us/microsoftteams/troubleshoot/phone-system/direct-routing/sipoptions-tls-certificate-issues>

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