



# MS-740<sup>Q&As</sup>

Troubleshooting Microsoft Teams

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### QUESTION 1

A prepaway company uses Microsoft Teams.

You need to prevent users from using a specific app within Teams.

What are two possible ways to achieve this goal? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. On the Permission policies page of the Teams admin center, create a custom policy and assign the policy to users.
- B. On the Enterprise applications page in the Azure Active Directory admin center, disable the app.
- C. On the Users page of the Azure Active Directory admin center, disable the app.
- D. On the Manage apps page of the Teams admin center, disable the app.
- E. On the Setup policies page of the Teams admin center, create a custom policy and assign the policy to users.

Correct Answer: AD

Reference: [https://docs.microsoft.com/en-us/microsoftteams/manage-apps#:~:text=In%20the%20left%20navigation%20of,\(DoD\)%20deployments%20of%20Teams.](https://docs.microsoft.com/en-us/microsoftteams/manage-apps#:~:text=In%20the%20left%20navigation%20of,(DoD)%20deployments%20of%20Teams.)  
<https://docs.microsoft.com/en-us/microsoftteams/app-policies>

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### QUESTION 2

You are a Microsoft Teams administrator for a prepaway company. The company uses active calling plans and dynamic emergency calling.

One of the company's offices is moving to a new physical location.

You need to use the Teams admin center to update the emergency address for the new office location.

What should you do?

- A. From Emergency Addresses, edit the current address.
- B. From Emergency Addresses, delete the current address and create a new location with the new address.
- C. From Network and Locations, edit the current address.
- D. From Network and Locations, delete the current address and create a new location with the new address.

Correct Answer: B

Reference: <https://docs.microsoft.com/en-us/microsoftteams/add-change-remove-emergency-location-organization>

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### QUESTION 3



A company has Microsoft 365 E5 licenses. The company uses phone numbers that are provided by Microsoft.

An auto attendant is not able to forward calls to external numbers.

What should you do?

- A. Assign a new auto-attendant number.
- B. Purchase and assign an international calling plan to the associated resource account.
- C. Assign a phone system license to the associated resource account.
- D. Configure external sharing settings from Azure Active Directory.

Correct Answer: C

Reference: <https://docs.microsoft.com/en-us/microsoftteams/plan-auto-attendant-call-queue#prerequisites>

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#### QUESTION 4

You need to resolve the issue for the legal department employees. What should you do?

- A. Set external sharing to Only people in your organization.
- B. Set external sharing to Anyone.
- C. Grant the org-wide Teams Member group unique permission to the document library.
- D. Grant the org-wide Teams Member group permissions to the parent site of the Team.

Correct Answer: C

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#### QUESTION 5

A company uses Microsoft Teams.

Users from a private channel named PrivateChannell report that guest users have access to the private channel message thread.

You need to ensure that guest users have access to the files in PrivateChannell, but no access to the message thread.

Which two actions should you perform? Each correct answer presents part of the solution,

NOTE: Each correct selection is worth one point.

- A. Add the guest users to the member\\'s group in the private channel SharePoint site.
  - B. Remove the guest users from PrivateChannell.
  - C. Disable the chat in the guest access policy in Microsoft Teams admin center.
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D. Add the guest users to the visitor\\s group in the private channel SharePoint site.

Correct Answer: AC

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