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QUESTION 1

Testing for which of these does not fall under the chain of custody procedures?

- A. Paternity
- B. Evidential DNA
- C. Narcotic urinalysis
- D. Pregnancy

Correct Answer: D

Chain of custody procedures must be followed for legally sensitive tests.

If you're involved in such tests make sure that all paperwork is correctly filled and that you have correctly signed off your part of the testing to the next person in the chain.

QUESTION 2

What is a centrifuge used for in phlebotomy?

- A. Separating blood
- B. Freezing blood
- C. Sterilizing blood
- D. Disposing of blood

Correct Answer: A

When blood has been drawn from a patient, it is often put through a centrifuge before testing.

This separates blood cells from the liquid (plasma) in which they are suspended, so they can be more easily counted and tested.

QUESTION 3

Which of the following should a medical assistant do when a patient calls to cancel an appointment?

- A. Have the doctor call them to reschedule the appointment.
- B. Inform them that their appointment cannot be rescheduled.
- C. Tell the patient the office is too busy to reschedule the appointment.
- D. Process the cancellation and talk to the patient about rescheduling.



Correct Answer: D

QUESTION 4

Which of the following it would be considered if a medical assistant touches a patient with the intention of harming them?

- A. Malpractice
- B. Battery
- C. Harassment
- D. Assault

Correct Answer: B

QUESTION 5

For a medical assistant, which aspect of an exam room practice precedes the other listed techniques?

- A. Treating
- B. Listening
- C. Problem-solving
- D. Procedure

Correct Answer: B

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