



# N ONPROFIT-CLOUD-CONSULTANT<sup>Q&As</sup>

Salesforce Certified Nonprofit Cloud Consultant

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### QUESTION 1

A nonprofit using NPSP has just implemented the Program Management Module. The nonprofit wants to migrate its client and program data. Which two steps should the consultant use to import and deduplicate the data against existing records? Choose 2 answers

- A. Upload the program data using the NfSP Data Importer.
- B. Upload the client data using the Data Import Wizard.
- C. Upload the client information using the NPSP Data Importer.
- D. Upload the program data using the Data Import Wizard.

Correct Answer: CD

<https://powerofus.force.com/s/article/NPSP-BP-Getting-Started-Program-Management#week4>

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### QUESTION 2

A nonprofit wants to load 10 years of historical fundraising data from the legacy system. While attempting to load the data, an Apex CPU Time Limit Exceeded error message appears and many records fail to load. How should the consultant change the configuration to complete the data load successfully?

- A. On the Trigger Handlers tab, uncheck the Active checkbox on all Trigger Handlers.
- B. On the NPSP Settings tab, under the Batch Processing Settings page, decrease the GAU Batch Size.
- C. On the NPSP Settings tab, decrease the batch size for NPSP rollups.
- D. On the Trigger Handlers tab, add the consultant's username to the Usernames to Exclude field.

Correct Answer: A

<https://powerofus.force.com/s/article/NPSP-Configure-Data-Importer-Options>

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### QUESTION 3

The system admin for a nonprofit is receiving a System.DmlException notification. Where should the consultant view detailed information about the notification?

- A. System Overview Page
- B. Trigger Configuration
- C. Error Log
- D. Event Monitoring

Correct Answer: C

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#### QUESTION 4

A nonprofit has a large volume of data across multiple objects in Salesforce and external databases. The nonprofit needs to quickly query data across its systems to get insights on any device about the impact it is having. Which solution should the consultant recommend?

- A. Salesforce Connect
- B. Salesforce Reports and Dashboards
- C. External Objects
- D. CRM Analytics

Correct Answer: D

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#### QUESTION 5

A nonprofit wants to deploy Nonprofit Cloud Case Management into its production org.

Which two prerequisites should be considered prior to installing Case Management? Choose 2 answers

- A. Install NPSP
- B. Enable My Domain
- C. Ensure appropriate licenses are provisioned
- D. Ensure Volunteers for Salesforce is properly configured

Correct Answer: AB

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