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### QUESTION 1

A nonprofit wants a report that shows Opportunity and General Accounting Unit (GAU) custom field data for gifts to the "General Fund\ GAU. The nonprofit wants to add filters so only the gifts connected to the '\Annual Campaign\' are shown.

Which report should the consultant implement?

- A. GAU Allocations with Opportunity report type and filter on the Opportunity object for the Primary Campaign Source = '\Annual Campaign\' and filter on the GAU Allocation object for General Accounting Unit = '\General Fund\'
- B. Opportunity report type with cross filter for Opportunities with GAU Allocations with filter on the cross filter for Campaign = '\Annual Campaign\' and General Accounting Unit = '\General Fund\'
- C. Opportunity report type with cross filter for Opportunities with GAU Allocations and filter on Opportunity object for the Primary Campaign Source = '\Annual Campaign\' and on the GAU Allocations object for General Accounting Unit ?'\General Fund\'
- D. GAU Allocations with Opportunity report type and filter on the GAU Allocation object for Campaign = '\Annual Campaign" and General Accounting Unit = '\General Fund\'

Correct Answer: D

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### QUESTION 2

A system admin used NPSP Contact Merge and notices the number of household accounts has changed from 12,345 to 12,300 and is concerned that accounts have been lost. What is the likely cause for the missing accounts?

- A. The merge automatically creates Household Accounts.
- B. The merge converts Household Accounts to Household custom object records.
- C. The merge automatically deletes any empty Household Accounts without Contacts or Opportunities.
- D. The merge combines Household Accounts with Contacts.

Correct Answer: C

<https://powerofus.force.com/s/article/NPSP-Merging-Contacts>

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### QUESTION 3

A nonprofit uses Salesforce for fundraising and now wants to provide support for clients through a real-time chat interface with a staff member. What should the consultant recommended?

- A. Digital Engagement
- B. Web-to-Case
- C. Experience Cloud



D. Einstein Bots

Correct Answer: A

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#### QUESTION 4

A consultant set up and successfully tested an integration between the source system and a sandbox environment of Salesforce. When the integration was switched to the production environment of Salesforce, the consultant encountered API

call limit errors.

What is the likely explanation for this?

- A. Testing of the integration in the sandbox environment was insufficient.
- B. The incorrect sandbox environment was used for testing.
- C. The triggers associated with NPSP were disabled in the sandbox environment.
- D. The API call limits were different for sandbox and production environments.

Correct Answer: C

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#### QUESTION 5

A user creating Opportunities wants to avoid manually entering information twice in order to have it appear on both the Opportunity record and the Payment record. Which two steps should be taken to set this up?

- A. Create Payment Mappings in NPSP Settings.
- B. Create custom fields on the Payment object.
- C. Create lookup fields on the Payment object.
- D. Create a workflow that will copy Payment information to the Opportunity record.

Correct Answer: AB

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