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QUESTION 1

A customer is installing a new system and has determined that they have a broken disk.

What information is required to open a NetApp Support case?

- A. disk HBA firmware and serial number
- B. mainboard rev. id
- C. serial number or system ID
- D. disk shelf serial number and shelf ID number

Correct Answer: C

QUESTION 2

You are asked to install a 6-node cluster of FAS8080 controllers. The installation has been completed and Config Advisor shows no warnings or errors. The customer can ping and access the controller.

Which statement is true in this scenario?

- A. This installation has not been completed successfully until you have confirmed that SSH is enabled.
- B. This installation has not been completed successfully until the customer and NetApp Support have received a minimum of three AutoSupport messages.
- C. This installation has been completed successfully only if you have confirmed that the configuration is correct.
- D. This installation has been completed successfully, because Config Advisor would identify the missing configuration.

Correct Answer: C

Explanation: Config Advisor is a configuration validation and health check tool. It is used to check for common configuration errors. You can use the Config Advisor tool to verify that the cluster is cabled correctly. After Config Advisor indicates that no errors is found, you must complete protocol configuration and verify cluster setup.

Reference: Clustered Data ONTAP 8.3, Express Setup Guide for 80xx Systems, page 33

QUESTION 3

You have completed the installation and verification of the cluster for a customer.

What is required to complete the event?

- A. Present the customer with the posters included in the boxes.
- B. Call your manager to let them know that you are finished.
- C. Have the customer call NetApp Support to let them know that the installation is complete.



D. Have the contact sign a document saying that the installation is complete.

Correct Answer: D

QUESTION 4

You are asked to install a cluster that consists of two FAS8060 controllers and four DS2246 shelves. The customer wants two stacks of shelves (10-11 and 20-21).

According to NetApp, how many SAS cables are required to complete this installation with MPHA?

- A. 10 SAS cables
- B. 12 SAS cables
- C. 8 SAS cables
- D. 6 SAS cables

Correct Answer: C

QUESTION 5

You will be performing a new cluster Data ONTAP 8.3 or later installation.

Which three tools would you download to facilitate this task? (Choose three.)

- A. Config Advisor
- B. Cluster Config Builder
- C. OnCommand System Manager
- D. System Setup tool
- E. SLDIAG tool

Correct Answer: ACD

Explanation: D: After installing the hardware, you should use System Setup whenever possible to set up the cluster.

C: After setting up the cluster, you can use either OnCommand System Manager or the Data ONTAP CLI to continue configuring the cluster.

A: You can go to the NetApp Support Site and download the Config Advisor tool to check for common configuration errors.

Reference: Clustered Data ONTAP 8.3, Software Setup Guide, page 4, page 22 Reference: Clustered Data ONTAP 8.3, MetroCluster Installation and Configuration Guide, page 137