

OG0-061 Q&As

IT4IT Part 1 Exam

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QUESTION 1

What data object is associated with the Engagement Experience Portal?

- A. Shopping Cart
- B. Service Catalog Entry
- C. User Profile
- D. Offer

Correct Answer: D

Reference: https://pubs.opengroup.org/it4it/refarch20/m/chap07.html

QUESTION 2

What is a benefit of implementing the Strategy to Portfolio value stream?

A. Increased business effectiveness by providing a foundation for moving from traditional IT service management to service brokerage

B. Services designed in accordance with standards and policies

C. Prioritized IT investment based on impacts on architecture and business priorities

D. Reduced costs by proactively identifying issues before the service impact becomes severe

Correct Answer: B

The S2P Value Stream extends the best practices put forward by various authors and frameworks, including ISO/IEC, the Capability Maturity Model Integration (CMMI), AXELOS Ltd. in its ITIL series on IT Service Management, ISACA in its COBIT Framework, and others, by defining the technology components necessary to implement them. A range of organizational maturity is also accommodated by the S2P Value Stream.

Reference: https://pubs.opengroup.org/it4it/refarch20/apdxa.html#_Toc431202808

QUESTION 3

What does the IT4IT Information Model consist of?

- A. The Service Model and the Service Backbone
- B. Value streams and functional components
- C. Data objects and their relationships
- D. Capabilities and IT processes

Correct Answer: C



Reference: https://pubs.opengroup.org/it4it/refarch20/chap03.html

QUESTION 4

What are the core concepts of the IT4IT Reference Architecture at Level 1?

A. Value Stream, Functional Component, Service Backbone Data Object, Lifecycle Data Object, Relationships.

B. Governance Risk and Compliance, Sourcing and Vendor, Intelligence and Reporting, Finance and Assets, Resource and Project

- C. Conceptual Service, Service Release, Service Release Blueprint, Service Catalog Entry, Actual Service
- D. IT Value Chain, Strategy to Portfolio, Requirement to Deploy, Detect to Correct, Request to Fulfil

Correct Answer: A

Reference: https://pubs.opengroup.org/it4it/refarch20/chap04.html

QUESTION 5

What are the typical activities of the Strategy to Portfolio Value Stream?

- A. Strategy, Service Portfolio, Demand, Selection
- B. Strategy, Enterprise Architecture, Portfolio, Release
- C. Strategy, Finance, Service Level Management, Investment Portfolio
- D. Strategy, Release, Change, Investment Policy

Correct Answer: A

Reference: https://books.google.com.pk/books?id=IOoCDQAAQBAJandpg=PA130andlpg=PA130anddq=IT4IT +typical+activities+of+the+Strategy+to+Portfolio+Value+Stream+Strategy,+Service+Portfolio,+Demand, +Selectionandsource=blandots=KwfVdFuBL3andsig=ACfU3U2uzbzi8_xyJfw537s2REQ3I1MCKwandhl=enandsa=Xand ved=2ahUKEwi0zeq35OjkAhVNURoKHTu2DgkQ6AEwBnoECAkQAQ#v=onepageandq=IT4IT%20typical% 20activities%20of%20the% 20Strategy%20to%20Portfolio%20Value%20Stream%20Strategy%2C% 20Service%20Portfolio%2C%20Demand%2C%20Selectionandf=false

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