



# OG0-061<sup>Q&As</sup>

IT4IT Part 1 Exam

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#### QUESTION 1

What is a benefit of implementing the Request to Fulfill value stream?

- A. Ensuring that the service delivered actually performs as requested
- B. Improved communication with business stakeholders through roadmaps
- C. Improving the speed at which issues with a business service are identified
- D. Increased cost optimization by cancelling subscriptions that are no longer used

Correct Answer: A

Reference: <https://cloudsourceblog.com/2018/04/26/building-a-hybrid-functional-reference-architecturepart-2-it4it/>

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#### QUESTION 2

What does the Event data object represent?

- A. A user inquiry to the Service Desk
- B. An alert signifying a change of state of a monitored Configuration Item
- C. An issue or flaw with delivered code or physical service blueprint
- D. An interruption to normal service operations

Correct Answer: B

Reference: <https://pubs.opengroup.org/it4it/refarch20/m/chap08.html> (8.4.2)

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#### QUESTION 3

Which of the following best describes The Open Group IT4IT Reference Architecture?

- A. A policy framework for IT governance
- B. A supply chain management model
- C. A technical interoperability standard
- D. A standard for managing the business of IT

Correct Answer: D

Reference: <https://pubs.opengroup.org/it4it/refarch21/IT4ITv2.1.html>

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#### QUESTION 4



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What functional component aggregates Catalog Composition items and external supplier catalogs into consumable Offers?

- A. Offer Consumption
- B. Fulfillment Execution
- C. Catalog Composition
- D. Offer Management

Correct Answer: D

Reference: <https://pubs.opengroup.org/it4it/refarch20/m/chap07.html>

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#### QUESTION 5

What is a goal of the Diagnostics and Remediation functional component?

- A. To design, create, and manage Service Contracts
- B. To aggregate Events
- C. To shorten Mean Time to Repair
- D. To manage the lifecycle of Requests for Change

Correct Answer: C

Reference: [https://pubs.opengroup.org/it4it/refarch20/chap08.html#\\_Toc431202796](https://pubs.opengroup.org/it4it/refarch20/chap08.html#_Toc431202796)

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