OG0-061^{Q&As}

IT4IT Part 1 Exam

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QUESTION 1

What does the system of record fabric for IT management include?

A. Service models flowing across the service backbone

B. Functional components and their interactions

C. Data objects, their relationships and inter-dependencies

D. Value streams and their typical activities

Correct Answer: C

Reference: https://pubs.opengroup.org/it4it/refarch21/IT4ITv2.1.html#_Toc473282568

QUESTION 2

Which key data object associated with the Change Control functional component records the data required to manage the change lifecycle?

A. The Change Control data object

B. The RFC data object

C. The Problem, Known Error data object

D. The Interaction data object

Correct Answer: B

Reference: https://books.google.com.pk/books?id=lOoCDQAAQBAJandpg=PA170andlpg=PA170anddq=IT4IT +key+data+object+associated+with+the+Change+Control+functional+component+records+the+data +required+to+manage+the+change +lifecycleandsource=blandots=KwfVdFszO6andsig=ACfU3U2Q19wSm1h8hyfHYfq ASY1SbMFeAandhl=enandsa=Xandved=2ahUKEwjOkMWu3OjkAhVEzRoKHZf5CXQQ6AEwBHoECAcQ AQ#v=onepageandq=IT4IT%20key%20data%20object% 20associated%20with%20the%20Change% 20Control%20functional%20component%20records%20the%20data%20required%20to%20manage% 20the%20change%20lifecycleandf=false

QUESTION 3

What is a benefit of implementing the Strategy to Portfolio value stream?

A. Increased business effectiveness by providing a foundation for moving from traditional IT service management to service brokerage

B. Services designed in accordance with standards and policies

C. Prioritized IT investment based on impacts on architecture and business priorities

D. Reduced costs by proactively identifying issues before the service impact becomes severe

Correct Answer: B

The S2P Value Stream extends the best practices put forward by various authors and frameworks, including ISO/IEC, the Capability Maturity Model Integration (CMMI), AXELOS Ltd. in its ITIL series on IT Service Management, ISACA in its COBIT Framework, and others, by defining the technology components necessary to implement them. A range of organizational maturity is also accommodated by the S2P Value Stream.

Reference: https://pubs.opengroup.org/it4it/refarch20/apdxa.html#_Toc431202808

QUESTION 4

Which of the following best describes The Open Group IT4IT Reference Architecture?

A. A policy framework for IT governance

B. A supply chain management model

C. A technical interoperability standard

D. A standard for managing the business of IT

Correct Answer: D

Reference: https://pubs.opengroup.org/it4it/refarch21/IT4ITv2.1.html

QUESTION 5

What is an objective of the Detect to Correct value stream?

A. To build a culture of collaboration between IT operations and IT development

B. To manage an inviting consumption experience to acquire services, goods, knowledge, and support

C. To track the service usage and control the chargeback contract

D. To provide an overview of the business of IT operations and the services delivered

Correct Answer: D

Reference: https://pubs.opengroup.org/it4it/refarch20/chap08.html

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