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IT4IT Part 1 Exam

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QUESTION 1

What is a benefit of implementing the Request to Fulfill value stream?

A. Ensuring that the service delivered actually performs as requested

B. Improved communication with business stakeholders through roadmaps

C. Improving the speed at which issues with a business service are identified

D. Increased cost optimization by cancelling subscriptions that are no longer used

Correct Answer: A

Reference: https://cloudsourceblog.com/2018/04/26/building-a-hybrid-functional-reference-architecturepart-2-it4it/

QUESTION 2

Which of the following key data objects is associated with the Service Portfolio functional component?

A. Service Contract

B. Conceptual Service

C. Portfolio Backlog Item

D. Scope Agreement

Correct Answer: B

Reference: https://pubs.opengroup.org/it4it/refarch20/m/chap05.html (5.4.5)

QUESTION 3

What is the objective of the IT4IT Reference Architecture at Level 1?

A. To serve as a framework for building content views of the IT4IT Reference Architecture

B. To document the value streams in a vendor-specific representation

C. To provide a holistic model introducing the core terms and concepts

D. To communicate the Service Backbone concept

Correct Answer: C

Reference: https://pubs.opengroup.org/it4it/refarch20/chap04.html

QUESTION 4

UML is the Object Management Group Unified Modeling Language.

The IT4IT definition of the Service Lifecycle Data Object aligns with what UML concept?

A. Component

B. Class

C. Activity

D. Artifact

Correct Answer: D

A service lifecycle data object (lifecycle data object) represents data (records, information, and so on) that annotate or model an aspect of a service being offered by IT. Data objects can take a digital or physical form and can be comprised of structured, semi-structured, or unstructured data. Our definition of service lifecycle data object is aligned contextually with the OMG definition of artifact. In UML, the OMG defines artifact as:

"The specification of a physical piece of information that is used or produced by a software development process, or by deployment and operation of a system. Examples of artifacts include model files, source files, scripts, and binary executable files, a table in a database system, a development deliverable, or a word-processing document, a mail message."

Reference: https://pubs.opengroup.org/it4it/refarch21/IT4ITv2.1.html

QUESTION 5

Complete the sentence. Abstraction Levels 1 and 2 of the IT4IT Reference Architecture are known as
_____.

A. Conceptual Service Design and Logical Service Design

B. End-to-End Overview and Value Stream Documentation

C. Computation-Independent Architecture and Platform-Independent Architecture

D. End-to-End Overview and Solution Architecture

Correct Answer: B

Reference: https://pubs.opengroup.org/it4it/refarch21/IT4ITv2.1.html

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