OG0-061^{Q&As}

IT4IT Part 1 Exam

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QUESTION 1

Which value stream connects consumers with IT goods and services?

A. Detect to Correct

B. Strategy to Portfolio

C. Request to Fulfill

D. Requirement to Deploy

Correct Answer: C

Reference: https://pubs.opengroup.org/it4it/refarch20/chap03.html

QUESTION 2

What is the difference between primary and supporting activities in the IT Value Chain?

A. Primary activities are core for the overall business operating model, while the activities of the IT value chain are a supporting activity

B. Primary activities focus on the early stages of the IT lifecycle, while supporting activities focus on the later stages

C. Primary activities are core and vital to the IT function, while supporting activities help ensure its efficiency and effectiveness

D. Primary activities focus on systems design and construction; supporting activities include planning and operations management

Correct Answer: C

QUESTION 3

UML is the Object Management Group Unified Modeling Language.

The IT4IT definition of the Service Lifecycle Data Object aligns with what UML concept?

A. Component

B. Class

C. Activity

D. Artifact

Correct Answer: D

A service lifecycle data object (lifecycle data object) represents data (records, information, and so on) that annotate or model an aspect of a service being offered by IT. Data objects can take a digital or physical form and can be comprised

of structured, semi-structured, or unstructured data. Our definition of service lifecycle data object is aligned contextually with the OMG definition of artifact. In UML, the OMG defines artifact as:

"The specification of a physical piece of information that is used or produced by a software development process, or by deployment and operation of a system. Examples of artifacts include model files, source files, scripts, and binary executable files, a table in a database system, a development deliverable, or a word-processing document, a mail message."

Reference: https://pubs.opengroup.org/it4it/refarch21/IT4ITv2.1.html

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QUESTION 4

What are functional components?

A. They are inputs to the IT4IT value streams, and pass through a hierarchy of data objects via state changes across the service backbone

B. They are the primary means for understanding business requirements as they are expressed to the Strategy to Portfolio value stream

C. They represent the output of the Requirement to Deploy value stream

D. They are the smallest standalone technology units that are useful to IT service provider

Correct Answer: D

Reference: https://pubs.opengroup.org/it4it/refarch21/IT4ITv2.1.html#_Toc473282448

QUESTION 5

Which key data object associated with the Change Control functional component records the data required to manage the change lifecycle?

A. The Change Control data object

B. The RFC data object

C. The Problem, Known Error data object

D. The Interaction data object

Correct Answer: B

Reference: https://books.google.com.pk/books?id=lOoCDQAAQBAJandpg=PA170andlpg=PA170anddq=IT4IT
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20Control%20functional%20component%20records%20the%20data%20required%20to%20manage%
20the%20change%20lifecycleandf=false

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