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QUESTION 1

A company needs a guided process for their internal support department that will provide the following functionality:

Allow the user to enter their employee id Retrieve name, mobile phone, title, and email using the employee id Display the user\'s details on a page On another page, allow the user to enter case details, including subject, category, severity, and description

Which three elements should the consultant recommend to meet these requirements using an OmniScrip? Choose 3 answers

A. Messaging

B. DataRaptor Post Action

C. Calculation Action

D. DataRaptor Extract Action

E. Steps

Correct Answer: BDE

QUESTION 2

A company has an existing OmniScript running in production. The business decides additional customer information is needed and wants to add more questions to the process.

What is the most efficient approach that the consultant can recommend to the business to meet this requirement?

A. Add a new Step element with Input elements

B. Add an LWC component

C. Add an Input Action to a Step

D. Add a embedded FlexCard

Correct Answer: A

QUESTION 3

A consultant needs to design an OmniScript to capture the following information:

Select one payment method from a list of options Enter the address information with autocomplete Enter a phone number

Which OmniScript elements should be used to capture this information?

A. Radio, TypeAhead, and Telephone

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B. Multi-Select. Address, and Telephone

C. Checkbox, Geolocation, and Number

D. Select, TypeAhead, and Number

Correct Answer: A

QUESTION 4

Which OmniStudio tool creates a Chatter post and sends to a Chatter feed?

A. DataRaptor Load

B. Integration Procedure

C. Calculation Procedure

D. FlexCards

Correct Answer: B

QUESTION 5

A business implements a simple OmniScript in their call center that allows agents to quickly create a case when on the phone with customers. The OmniScript has been running successfully in the call center for over a year. The business decides it wants to allow partners to create cases directly from their Community portal.

What is the most efficient solution that the consultant can propose to meet this new requirement?

A. Deploy the existing OmniScript to the Community portal using OmniOut.

B. Embed the existing OmniScript as a reusable component within a new Community OmniScript.

C. Clone the existing OmniScript to a new LWC OmniScript and deploy to the Community portal.

D. Duplicate the existing OmniScript and deploy the new script on the website.

Correct Answer: B

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