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# ORDER-MANAGEMENT- ADMINISTRATOR<sup>Q&As</sup>

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### QUESTION 1

An administrator is creating a flow to manage order fulfillment. The administrator creates a fault path to handle a possible error. What object record should the administrator create in the fault path to notify users of an error?

- A. Order Error
- B. Process Exception
- C. Order Summary Exception
- D. Fulfillment Error

Correct Answer: B

The object record that the administrator should create in the fault path to notify users of an error is Process Exception. A Process Exception is a record that represents an error or exception that occurred during the order lifecycle, such as

payment authorization failure, inventory allocation failure, fulfillment location assignment failure, etc. A Process Exception has a lookup relationship to the Order object, and it contains information such as the exception type, status, message,

etc.

[https://help.salesforce.com/s/articleView?id=sf.order\\_management\\_process\\_exception.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.order_management_process_exception.htm&type=5)

### QUESTION 2

What are two items that an administrator should consider when building out a flow for one location vs multiple locations?

- A. Having multiple locations mandates writing custom Apex code
- B. A default warehouse location should be set first in flows handling multiple locations
- C. Multiple locations will introduce nested loops which can make the canvas substantially larger
- D. Multiple locations can lead to limit exceptions

Correct Answer: CD

When building a flow for multiple locations, an administrator should consider the following challenges:

Multiple locations will introduce nested loops which can make the canvas substantially larger. For example, a flow that handles multiple fulfillment orders per order and multiple fulfillment order lines per fulfillment order will need to loop through

both levels of records. This can make the flow more complex and harder to maintain.

Multiple locations can lead to limit exceptions. For example, a flow that queries or updates a large number of records across multiple locations may hit the SOQL query limit or the DML statement limit. To avoid this, an administrator should use



bulkified actions and optimize the flow performance. References: Order Fulfillment Flows, [Flow Performance Best Practices]

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### QUESTION 3

Which three objects need to be utilized when creating orders using the composite API?

- A. Pricebook Entry
- B. Contact
- C. Order Summary
- D. Product
- E. Account

Correct Answer: ABE

The Pricebook Entry, Contact, and Account objects are required when creating orders using the composite API. The composite API is a REST API that allows creating multiple records in one request. To create an order using the composite

API, an administrator needs to provide the following information:

The Account ID of the customer who placed the order  
The Contact ID of the customer who placed the order  
The Pricebook Entry IDs of the products that are ordered  
The quantity and unit price of each product

The order status and currency  
References: [Create Orders Using Composite API], [Composite Resources]

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### QUESTION 4

An administrator is running into performance issues due to a high number of records being created in a flow. How can the administrator modify the flow to improve scalability?

- A. Ask a developer to create a Flow apex action to offload the creation of records
- B. Ask a developer to offload all the Flow functionality to Apex code via Triggers and Apex classes
- C. Use the Bulk Create Records node in the Flow to improve performance
- D. Offload the creation of records to a Subflow that will be called in the Reference Flow

Correct Answer: C

The best way for an administrator to modify the flow to improve scalability when running into performance issues due to a high number of records being created in a flow is to use the Bulk Create Records node in the Flow. This node allows the administrator to create multiple records of the same object type in one transaction, which reduces the number of database operations and improves the flow performance.

[https://help.salesforce.com/s/articleView?id=sf.flow\\_ref\\_elements\\_data\\_bulk\\_create.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.flow_ref_elements_data_bulk_create.htm&type=5)

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#### QUESTION 5

The Ensure Funds process works on which set of Order Items?

- A. Only the items with a status of Waiting Payment
- B. Only the items on the Fulfillment Order passed into the Ensure Funds method
- C. All Items within a delivery group
- D. All Sales Order Items
- E. Only the items passed into the Ensure Funds method

Correct Answer: E

The Ensure Funds process works on only the items passed into the Ensure Funds method. This method is a flow core action that verifies that there are enough funds available for each Order Item passed into it, and updates their payment status accordingly. The administrator can pass any Order Items into this method, regardless of their status or delivery group. [https://help.salesforce.com/s/articleView?id=sf.flow\\_ref\\_elements\\_om\\_actions\\_ensure\\_funds\\_async.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.flow_ref_elements_om_actions_ensure_funds_async.htm&type=5)

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