

# P1000-004<sup>Q&As</sup>

IBM Omni-Channel Commerce Solutions Technical Mastery v1

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#### **QUESTION 1**

Which is an IBM Commerce Software opportunity that you should NOT pursue?

A.

A company looking for both B2C and B2B commerce capabilities.

- B. A company looking for a SaaS, eCommerce offering that can support HIPPAand Fedramp compliance requirements.
- C. A company that wants to reduce risk and costs of their eCommerce operational activities around maintenance, infrastructure and security.
- D. A company that wants to build and manage multiple storefronts on a single platform.
- E. A company that needs to manage B2B contracts, offer account-specific pricing, and a filtered catalog for their products.

Correct Answer: B

#### **QUESTION 2**

Which audience is best suited for IBM Configure Price Quote?

- A. B2B2CandB2G
- B. B2Conly
- C. B2B. B2C and B2B2C
- D. B2Bonly

Correct Answer: D

#### **QUESTION 3**

Which of the following BEST describes the IBM Watson Commerce Insights\\' Assistant feature?

- A. Alerts the merchandiser when the inventory is running low on preselected items in the assortment
- B. Detects abnormal business conditions, such as revenue impact, along with supporting evidence and recommended actions
- C. Compiles all of the frequently used users reports into one dashboard view for easy access
- D. Identifies abandoned shopping carts, and can be configured to send a report to the marketer or automatically send a reminder email to the customer

Correct Answer: B

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#### **QUESTION 4**

A client is challenged with staying up-to-date on releases and maintaining consistent up-uptime. The client also runs a mission-critical eCommerce solution and requires speedy disaster recovery turnaround.

Which IBM Commerce Software offering package is MOST appropriate to position to this client?

- A. WebSphere Commerce Managed Hosted Essentials Edition
- B. WebSphere Commerce Managed Hosted Standard Edition
- C. WebSphere Commerce On-Premise Professional Edition
- D. WebSphere Commerce On-Premise Enterprise Edition

Correct Answer: B

#### **QUESTION 5**

When meeting with the VP of eCommerce for a retailer, which IBM Commerce Software prospecting question is the MOST appropriate?

- A. Is your inventory in one channel visible and usable by other channels?
- B. How effectively can you to deliver timely, relevant and personalized content, information and promotions to customers?
- C. What are the biggest challenges facing your stores today?
- D. How much time does your Sales Reps spend in the field versus in systems to get a quote out to the customer?

Correct Answer: B

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