



# PEGACPBA73V1<sup>Q&As</sup>

Certified Pega Business Architect (CPBA) 73V1

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### QUESTION 1

An applicant submits a loan request. The system validates information on the loan application and calculates the credit score of the applicant based on credit reports and the account history with the bank.

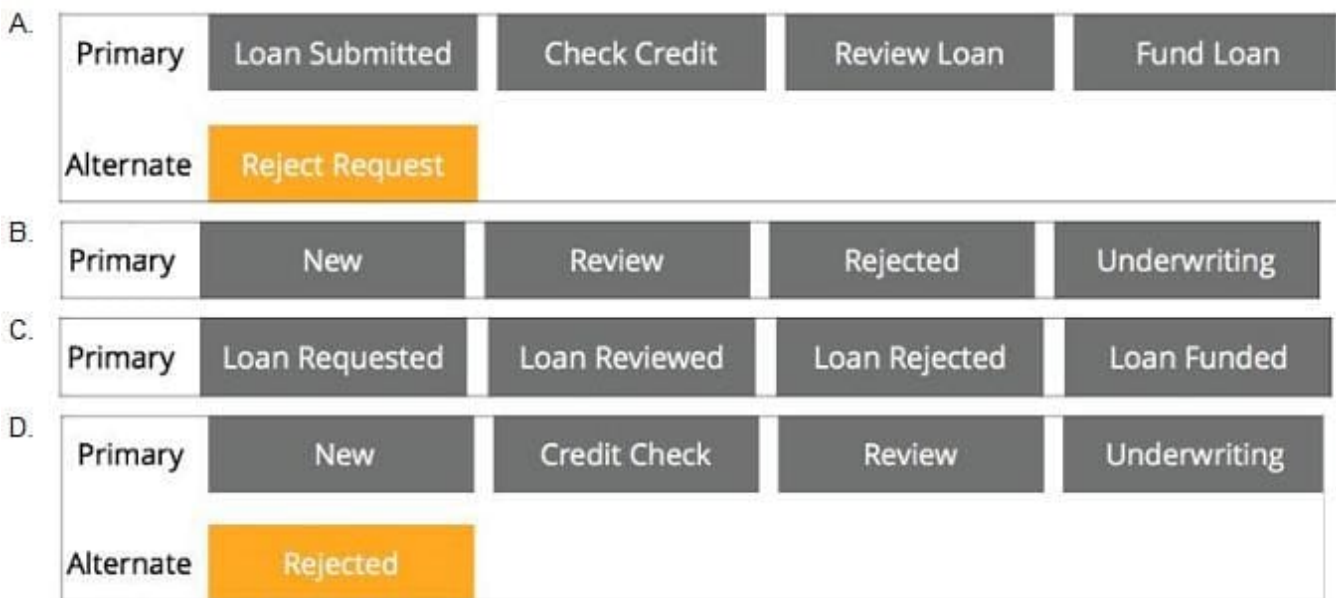
If the credit score is unacceptable, the customer is notified of the result and the loan application is closed.

If the credit is acceptable, the loan application is forwarded to a loan officer for review.

If the loan officer approves the loan request, the loan application is sent to the underwriting department for processing.

If the loan officer rejects the loan request, the customer is notified of the result and the loan application is closed.

Select the case life cycle design that most closely follows the guidelines for identifying and naming stages for the use case.



A. Option A

B. Option B

C. Option C

D. Option D

Correct Answer: A

### QUESTION 2

You are designing a medical claim case type and have the following requirement: Medical claims must be resolved within 5 days. To meet this requirement you need to set the \_\_\_\_\_ in the service level to 5 days.



- A. goal
- B. passed deadline
- C. deadline
- D. urgency

Correct Answer: C

### QUESTION 3

DRAG DROP

Select each application design requirement on the left and drag it to the appropriate design approach on the right.

Select and Place:

#### Application Design Requirement

- Present the user only with fields relevant to the current task.
- Guide the user to perform the expected task.
- Record the justification for an action taken on a case.
- Inform the user of a pending assignment.

#### Answer Area

#### Application Design Requirement


#### Design Approach

- Assignment Instruction
- Intent-driven UI
- Assignment notification
- Audit note

Correct Answer:



### Application Design Requirement


### Answer Area

#### Application Design Requirement

Guide the user to perform the expected task.

Present the user only with fields relevant to the current task.

Inform the user of a pending assignment.

Record the justification for an action taken on a case.

#### Design Approach

Assignment Instruction

Intent-driven UI

Assignment notification

Audit note

### QUESTION 4

You are defining a user view for a loan application. If the loan applicant indicates there are one or more open accounts, the Date account opened must be before the current date. Select the approach that meets the validation requirements.

- A. Use a validate rule to verify the Date account opened is in the past.
- B. Use a calendar control to verify the Date account opened is in the past.
- C. Use a pick list to verify the Date account opened is in the past.
- D. Use a when rule to verify the Date account opened is in the past.

Correct Answer: D

### QUESTION 5

You are developing a car maintenance application for a car service center. Specific services are performed by different teams. Example services are oil changes, tire rotations, and windshield wiper inspections.

Which two configuration options perform the correct assignment routing? (Choose two.)

- A. Configure all assignments to route to the service manager who then assigns the tasks to the specific team.
- B. Configure routing to use business logic to assign tasks to the appropriate team using the type of service.
- C. Configure single level approval routing to a supervisor who assigns the task to the specific team.
- D. Configure routing to a skilled work group using the appropriate skill parameters for the selected service.

Correct Answer: AD



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