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QUESTION 1

When processing an insurance claim you need to retrieve the customer\\'s insurance policies from a web service. You invoke the connector from a _____.

A. data transform

B. flow action

C. report definition

D. data page

Correct Answer: D

Referencehttps://pdn.pega.com/node/50246

QUESTION 2

You are developing a purchase application that integrates with an external inventory management system. A _____ allows you to build the interface so that Pega can request information from the inventory management system.

A. Report Definition

B. data page

C. service

D. connector

Correct Answer: D

QUESTION 3

A Service Request case type has a CustomerGrade property. How do you set the value of the CustomerGrade property to Silver when a service request case is created?

A. Configure the CustomerGrade property with a default value.

B. Configure the pyDefault data transform to set the CustomerGrade property value.

C. Configure a declare expression to set the CustomerGrade property value.

D. Configure the first connector in the first flow rule to set the CustomerGrade property value.

Correct Answer: B

QUESTION 4

While testing a form, you need to verify the contents of a data page in memory. Which tool do you use to view the current contents of the data page?

A. The Tracer

B. The Data Explorer

C. The Clipboard tool

D. Live UI

Correct Answer: C

QUESTION 5

Which requirement is satisfied by configuring a service level agreement?

A. Users are notified when they receive an assignment.

B. Transaction dispute cases are considered more urgent than address change cases.

C. Requests from customers with elite status go to a dedicated work group.

D. A transaction review is completed within 24 hours.

Correct Answer: D

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