



# PEGACSA72V1<sup>Q&As</sup>

Certified System Architect (CSA) 72V1

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### QUESTION 1

You need to configure a case type to send a confirmation for change-of-address requests. The confirmation is sent to customers as an email, text message, and letter. Which two options ensure that the content of the confirmation is the same for all three correspondence types? (Choose two.)

- A. Create one correspondence rule containing the confirmation, then circumstance the correspondence rule for each correspondence type.
- B. Create one correspondence rule for each correspondence type. Configure each correspondence rule to reference another correspondence rule that contains the confirmation.
- C. Create one correspondence rule containing the confirmation. Configure the correspondence rule to support all three correspondence types.
- D. Create one correspondence rule for each correspondence type. Configure each correspondence rule to reference a paragraph rule that contains the confirmation.

Correct Answer: AB

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### QUESTION 2

While testing a form, you need to verify the contents of a data page in memory. Which tool do you use to view the current contents of the data page?

- A. The Tracer
- B. The Data Explorer
- C. The Clipboard tool
- D. Live UI

Correct Answer: C

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### QUESTION 3

A form allows customers to specify the amount of a balance transfer for their credit card. The form contains two fields: one to display the available balance on the customer's credit card, and one for the user to enter the amount of the balance transfer.

You configure a validate rule to verify that the amount of a balance transfer is less than 75% of the available balance on the customer's credit card. How do you call the validate rule?

- A. From the step in the case life cycle.
- B. From the section that contains the field for entering the amount of the balance transfer
- C. From the flow action where the customer submits the form
- D. From the property used to capture the amount of the balance transfer



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Correct Answer: C

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#### QUESTION 4

Which rule can only return a true/false result when evaluating a condition?

- A. Decision tree
- B. Declare expression
- C. When rule
- D. Decision table

Correct Answer: C

Reference <https://pdn.pega.com/declaratives-decisions-and-validation-overview/declaratives-decisions-and-validation-overview>

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#### QUESTION 5

When processing an insurance claim you need to retrieve the customer's insurance policies from a web service. You invoke the connector from a \_\_\_\_\_.

- A. data transform
- B. flow action
- C. report definition
- D. data page

Correct Answer: D

Reference <https://pdn.pega.com/node/50246>

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