

# PEGACSA74V1<sup>Q&As</sup>

Certified System Architect (CSA) 74V1

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#### **QUESTION 1**

Which two conditions do you test with a unit test? (Choose Two)

- A. A property value is set correctly by a data transform.
- B. A data page populates without any errors.
- C. An application displays user views for 20 users within three seconds.
- D. An application is successfully migrated to a test system.

Correct Answer: AD

#### **QUESTION 2**

Which requirement can be implemented through circumstancing?

- A. An application establishes a goal of four hours to adjust claims for platinum customers. For other customers, the application establishes a goal of one business day.
- B. An application sets the default shipping option for orders that exceed USD100 to two-day delivery. Otherwise, the default option is five-day delivery.
- C. An application audits insurance claims that an insurance adjuster values at USD10000 or greater. Otherwise, the claim is approved.
- D. An application routes upgrade requests for US customers to one work queue, and requests for European customers to a different work queue.

Correct Answer: D

#### **QUESTION 3**

A requirement states: When a business guest checks out of a hotel, the guest must complete a hotel review to receive a corporate discount. Select the case type relationship that satisfies the requirement.

- A. Configure hotel review as a spin-off case of the checkout request.
- B. Configure checkout request as a child case of hotel review.
- C. Configure both checkout request and hotel review as top-level cases.
- D. Configure hotel review as a child case of the checkout request.

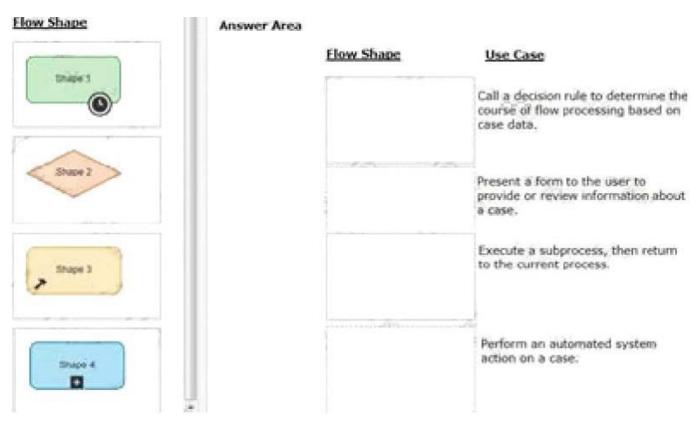
Correct Answer: D

#### **QUESTION 4**

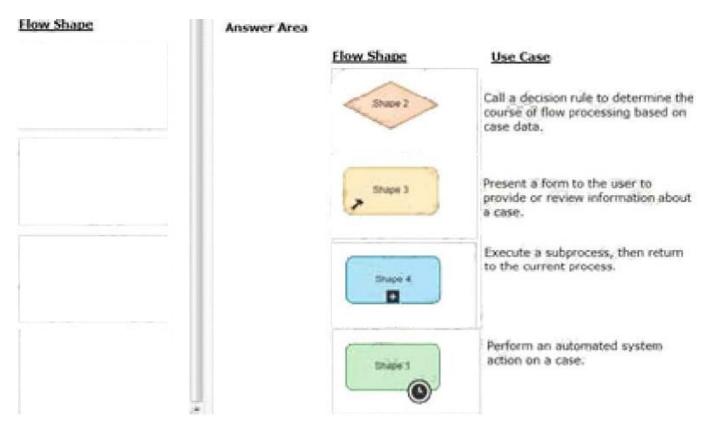
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Select each Flow Shape on the left and drag it to the correct Use Case on the right.

#### Select and Place:



#### Correct Answer:



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#### **QUESTION 5**

Which requirement is satisfied by configuring a service level agreement?

- A. Requests from customers with elite status go to a dedicated work group.
- B. A transaction review is completed within 24 hours.
- C. Users are notified when they receive an assignment.
- D. Transaction dispute cases are considered more urgent than address change cases.

Correct Answer: B

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