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QUESTION 1

Which two options do you consider when creating a pre-processing data transform? (Choose two.)

- A. The effect if the flow action is reloaded
- B. The timing of the commit for the flow action
- C. The potential reuse of the flow of the flow action
- D. The security setting for the flow action

Correct Answer: AC

QUESTION 2

A user is processing a case. The application displays an error message instead of running a rule.

Select the two situations in which rule resolution returns an error. (Choose two.)

- A. The context of the rule chosen by rule resolution does not match the context of the referencing rule
- B. The user does not have appropriate privilege to access the rule chosen by rule resolution
- C. The availability of the rule chosen by rule resolution is set to Blocked
- D. The rule chosen by rule resolution is in a ruleset that is not in the application's ruleset list

Correct Answer: AB

QUESTION 3

An open account case captures customer information. Each account can identify one or more customers, which are stored in the page group .Customers. One customer is the primary account holder for the account. To identify the primary account holder, you add an .AccountHolder page property in the case type.

How do you link .AccountHolder to the relevant entry in .Customers without duplicating data on the clipboard?

- A. Configure .AccountHolder to refer to a data page
- B. Configure a data transform to set the account holder
- C. Configure .AccountHolder to point to a keyed data page
- D. Configure .AccountHolder as a reference property

Correct Answer: C

QUESTION 4



A travel reservation servicing case includes a service level for responding to requests. The service level intervals vary according to passenger status, class of service, and fare type.

Which implementation satisfies this requirement?

- A. Create a single property circumstanced rule and a when rule
- B. Create a multivariate circumstanced rule and a when rule
- C. Create a multivariate circumstanced rule, a circumstance definition, and a circumstance template
- D. Create a single property circumstanced rule

Correct Answer: A

QUESTION 5

DRAG DROP

Organize each rule in the appropriate layer of the Enterprise Class Structure (ECS).

Select and Place:

ECS Layer	Answer Area	
Organization	ECS Layer	Rule
Framework	<input type="text"/>	An email confirmation for mortgage applications sent within two hours of receipt
Division	<input type="text"/>	A service level rule that defines expected response times for all applications in a department
Implementation	<input type="text"/>	A standard business process expected to be extended for specific application requirements
	<input type="text"/>	A property that defines a standard customer account number used throughout an organization

Correct Answer:



ECS Layer

Answer Area

ECS Layer	Rule
Implementation	An email confirmation for mortgage applications sent within two hours of receipt
Division	A service level rule that defines expected response times for all applications in a department
Framework	A standard business process expected to be extended for specific application requirements
Organization	A property that defines a standard customer account number used throughout an organization

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