



# PEGAPCBA84V1<sup>Q&As</sup>

Pega Certified Business Architect (PCBA) 84V1

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### QUESTION 1

A manager requests a report that contains the following columns: Create Date, Case ID, Create Operator, and Work Status. You must sort the cases so the case with the most recent create date appears at the top of the list. How do you design the report to support this requirement?

- A. Select Highest to Lowest sort type for Create Date.
- B. Select Lowest to Highest sort type for Create Date.
- C. Make the Create Date the first column in the report.
- D. Add a filter condition where Create Date is greater than the current date.

Correct Answer: A

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### QUESTION 2

Choose two use cases that require the configuration of conditional paths within the case type. (Choose Two)

- A. A catering booking application requires customers to enter information about expected party size, event date, and event time. When customers submit the information, the catering company sends a confirmation email.
- B. An application requires customers to specify the type of request from a drop-down list. The request routes to the appropriate department work queue. A user with access to the work queue processes the case through fulfillment.
- C. A shopping application requires a guest to fill out payment information. A user who enters a membership number skips the payment information step.
- D. A scholarship eligibility application requires students to enter standardized test scores. Students with qualifying test scores can schedule an interview. Students without qualifying test scores receive a rejection email.

Correct Answer: BD

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### QUESTION 3

#### HOTSPOT

A shipping company uses a Pega application for order processing and fulfillment.

The Membership level locally-sourced data type indicates the membership level of the customer.

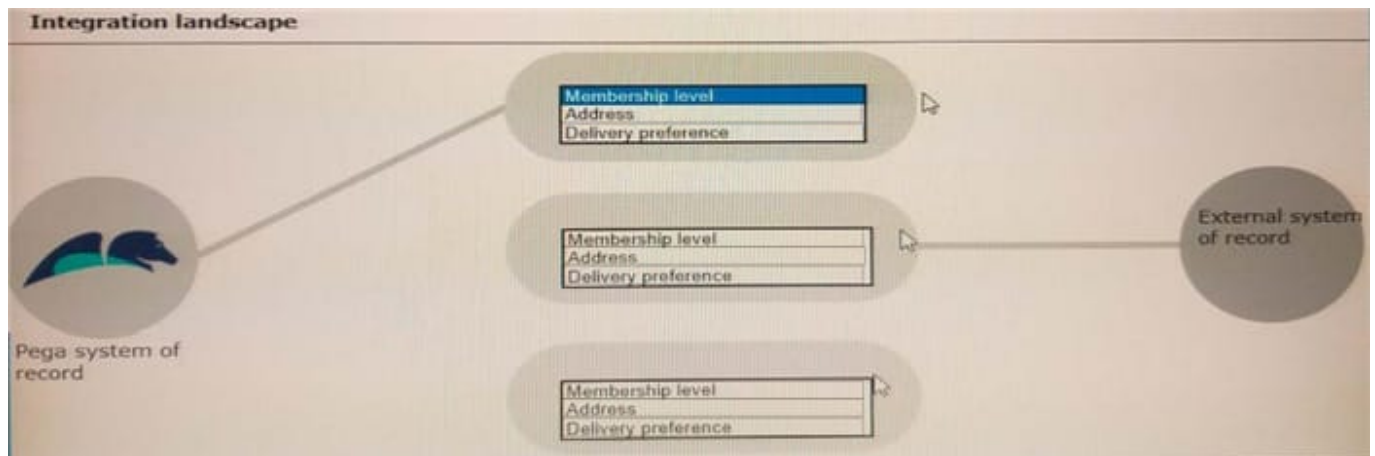
The Address data type is used to verify the customer-entered billing and shipping addresses against a comprehensive database of postal addresses.

The Delivery preference data type specifies whether the customer prefers the delivery person to call the customer or ring the doorbell when dropping off a package.

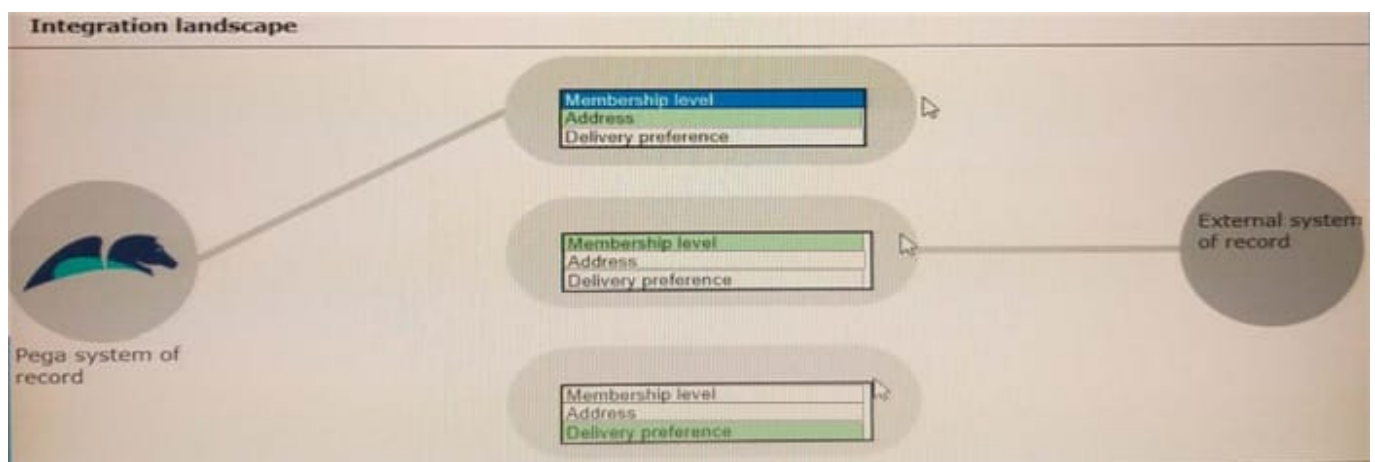
In the graphic below, choose the appropriate data type based on how it is sourced.



Hot Area:



Correct Answer:



#### QUESTION 4

DRAG DROP

A bank wants to allow customers to deposit checks through their mobile phones. The check amount, bank routing number, and payer account number are scanned and sent to a check clearinghouse for processing. Select each description on the left and drag it to the appropriate Three Pillars element on the right.

Select and Place:



Description	Answer Area	
Mobile	<u>Description</u>	<u>Three Pillars Element</u>
Check clearinghouse		Microjourney
A customer can deposit check through their mobile phone		Persona
Customer		Channel
Payer account number		Data
		Interface

Correct Answer:

Description	Answer Area	
	<u>Description</u>	<u>Three Pillars Element</u>
	Check clearinghouse	Microjourney
	Customer	Persona
	A customer can deposit check through their mobile phone	Channel
	Mobile	Data
	Payer account number	Interface

## QUESTION 5

An application allows consultants to enter their hours on a project on a weekly basis. Consultant hours must be approved by both their manager and the project supervisor. The approvals can be performed in any order. How do you configure the approvals in the application?

- A. Add an optional process to each approval in the appropriate stage.
- B. Configure a parallel process for each of the required approvals.
- C. Configure a single cascading approval based on an authority matrix.
- D. Add the manager approval to an alternate stage in the case life cycle.

Correct Answer: C



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