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QUESTION 1

A retail company wants to provide a tracking tool for customers to enter their order number and see the order status, package location, and estimated delivery date. A small number of customers have requested a visualization tool that allows them to see a map with the path their package has traveled.

Which option fits the scope for the minimum lovable product (MLP) based on Pega best practices?

A. A view that presents the order status and delivery date details

B. A view where the customer can enter their order number

C. A view that presents the order status, delivery date details, and a map with the path the package has traveled

D. A view that updates with order status and delivery date details when the customer enters the order number

Correct Answer: D

This option fits the scope for the minimum lovable product (MLP) based on Pega best practices. An MLP is the smallest version of an application that delivers value to customers and stakeholders while meeting their core needs and expectations. Pega best practices suggest that you should focus on building an MLP that solves one problem well, provides immediate feedback, and creates positive emotions for users. The option D satisfies these criteria by allowing customers to enter their order number and see the order status and delivery date details in one view. References: https://community.pega.com/knowledgebase/articles/application-development/86/defining-minimum-lovable-product

QUESTION 2

In a hiring application:

1.

An employee interviews the candidate.

2.

The Human Resources (HR) team creates and sends the offer letter.

3.

The Information Technology (IT) team assigns the workstation.

4.

The facilities team assigns the work desk.

To meet these requirements, what personas do you create?

A. HR, IT, Facilities

B. Employee, HR, IT, Facilities

C. Employee, IT, Facilities

D. Employee, HR, Facilities

Correct Answer: B

To meet these requirements, you need to create four personas: Employee, HR, IT, and Facilities. A persona is a role that represents a group of users who perform similar tasks in your application. You can use personas to define user stories, assign tasks, configure access groups, and design user interfaces for your application. References: https://academy.pega.com/library/81/pega-certified-business-architect-pcba-81

QUESTION 3

Which two situations require a data type? (Choose Two)

A. A Currency drop-down is populated with values from an external system of record.

B. Patient medical history is accessed from and written to an external system of record.

C. A Work preference picklist is populated with two values: Full time and Part time.

D. A Date of account creation field is set to a default value of the current date.

Correct Answer: BC

These two situations require a data type. A data type is a reusable component that defines the structure and behavior of a set of data in your application. You can use data types to access and write data from and to external systems of

record, such as databases or web services. You can also use data types to populate fields with values from your application data, such as drop-down lists or radio buttons.

References:

https://community.pega.com/knowledgebase/articles/data-management-and-integration/86/creating-data-types

QUESTION 4

As part of a Reservation case type that manages car rentals, clients can review their past rentals by selecting from a list of rental cases.

What field type do you configure to achieve this behavior?

A. Query

B. Embedded data

C. Data reference

D. Case reference

Correct Answer: D

A case reference field allows users to select a case from a list of existing cases that match a specified condition. You can configure a case reference field to display the case ID, the case name, or any other property of the case. You can also

use a case reference field to link cases together or to navigate to another case.

References:

https://community.pega.com/knowledgebase/articles/user-interface/86/creating-case-reference-fields

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QUESTION 5

You need to fetch exchange rates that are updated on a daily basis from a web service and make them available in your application using a data page .

Which scope would you select for the data page?

A. Application

B. Request

C. Node

D. Thread

Correct Answer: B

it fetches exchange rates that are updated on a daily basis from a web service and makes them available in your application using a data page. A request scope for a data page means that the data page is loaded once per user session and is

refreshed when the user logs out and logs back in. This way, the data page can provide the most up-to-date exchange rates for each user session.

References:

https://academy.pega.com/library/87/pega-certified-business-architect-pcba-87v1 (Module 10: Data Pages)

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