



PEGAPCLSA85V1^{Q&As}

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QUESTION 1

Which three actions do you recommend to address their performance issue and ensure optimal application performance in the future? (Choose Three.)

- A. Dedicated a node to background processing.
- B. Review application environment sizing.
- C. Remove embedded dashboard reports from the manager portal.
- D. Minimize the usage of robotic automations.
- E. Review selection criteria of agent activities.

Correct Answer: ABE

Explanation: Six weeks after you deliver your application to production, you users report that the application slows down in the afternoon. The application is almost completely unresponsive for some users shortly after 3:00 P.M. Other users do not experience this problem until later in the day.

You do not have access to the Production environment, but you do have access to AES. The production environment has three nodes and a load balancer. You need to resolve this issue because a new division of the organization will start

using the application next month.

QUESTION 2

APP Studio created a data type in the Organization layer for Quote data called BCO-Data Quote. How do you help users find rules from this data class when working in APP Studio?

- A. Create a BCO-QI -Data-Quote class that inherits from BCO Data-Quote.
- B. Use a Data Reference to configure the rules that you need from the BCO-Data-Quote class.
- C. Copy the fields In the data class to the BCO QT Work- class so all subclasses can see the Quote rules.
- D. Select each rule you want to reuse in the application as a relevant record.

Correct Answer: D

QUESTION 3

DRAG DROP

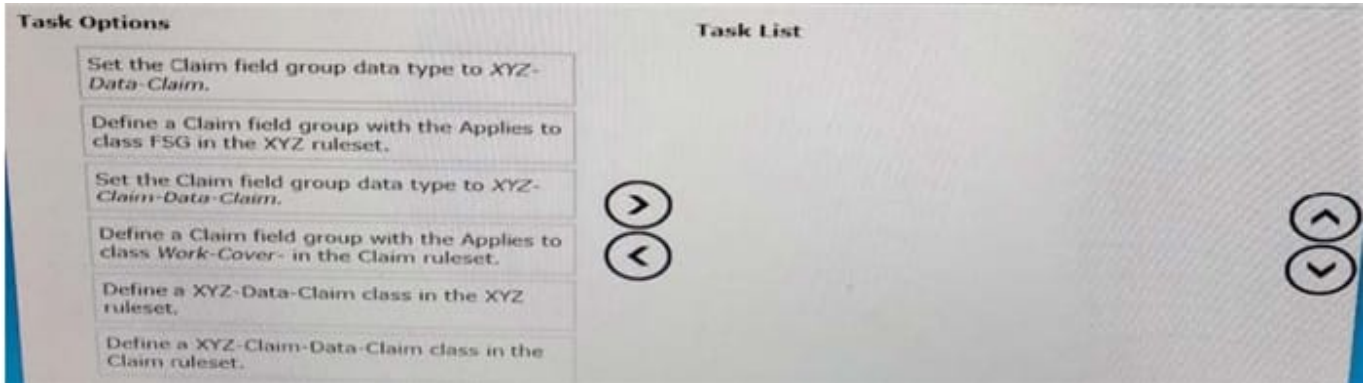
XYZ Inc.'s COE wants case life cycle developers to use a field group named "Claim" regardless of the application being developed.

Select and move the three tasks that the COE performs for this requirement to the Task List column and place them in

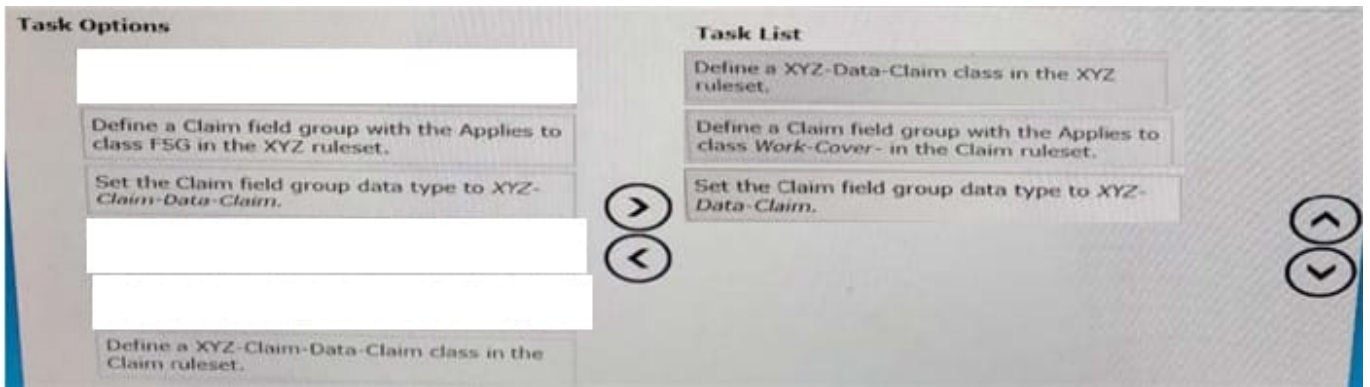


the correct order. (Choose Three)

Select and Place:



Correct Answer:



QUESTION 4

A call center uses Pega Customer Service. Where does Pega Customer Service fit into the enterprise architecture?

- A. Pega Customer Set vice is the customer and account enterprise service bus.
- B. Pega Customer Service is the customer interaction system of record.
- C. Pega Customer Service is the billing and reporting system of record.
- D. Pega Customer Service is the new customer onboarding system.

Correct Answer: A

QUESTION 5

The SLA and the customer's system administrator are reviewing scenarios that do not require an application server restart. Select three scenarios from this list. (choose three)



- A. When deploying rule only hotfixes
- B. When changing the prweb web.xml file
- C. When changing the system name
- D. When the deploying new rules
- E. When the prlogging.xml file is modified

Correct Answer: ADE

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