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QUESTION 1

The application contains a property named claimid. You want to business users to reuse this property in any new case types they create. How do you define the claimid property?

- A. As a final rule
- B. As a case level property
- C. As an enterprise class level property
- D. As a relevant record

Correct Answer: D

QUESTION 2

An application contains cases which transition through different statuses throughout their life cycle which typically lasts 3 months.

Design a reporting strategy to display the number of cases by status at the end of each month for a 12-month period.

- A. Configure an agent to record monthly case status in a separate table and report on that table.
- B. Configure an activity to generate the data in the clipboard and report using a custom section.
- C. Configure a summary report that leverages sub reports for each month.
- D. Configure a Declare index to record case data to a separate table.

Correct Answer: B

QUESTION 3

A call center uses Pega Customer Service. Where does Pega Customer Service fit into the enterprise architecture?

- A. Pega Customer Set vice is the customer and account enterprise service bus.
- B. Pega Customer Service is the customer interaction system of record.
- C. Pega Customer Service is the billing and reporting system of record.
- D. Pega Customer Service is the new customer onboarding system.

Correct Answer: A

QUESTION 4

The SLA and the customer's system administrator are reviewing scenarios that do not require an application server



restart. Select three scenarios from this list. (choose three)

- A. When deploying rule only hotfixes
- B. When changing the prweb web.xml file
- C. When changing the system name
- D. When the deploying new rules
- E. When the prlogging.xml file is modified

Correct Answer: ADE

QUESTION 5

What advantage does a rule-utility-function have over a rule-obj-activity?

- A. Ability to be circumstanced
- B. Ability to be saved multiple rulesets
- C. Ability to be directly called from a decision table
- D. Ability to be used to enforce security

Correct Answer: C

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