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QUESTION 1

Inconsistent formatting of phone numbers is causing usability issues. You have been asked to enhance the interface to ensure all phone numbers are automatically reformatted consistently. Which two options incorporate best practices for applying the required formatting? (Choose Two)

- A. Configure a Declare Constraint rule.
- B. Configure an Edit Validate rule.
- C. Configure a Custom Control.
- D. Configure an Edit Input rule.

Correct Answer: BD

QUESTION 2

Select two ways for queuing an item for a queue processor. (Choose Two.)

- A. Use the Queue-for-processing method
- B. Use Utility smart shape
- C. Use Run in Background smart shape
- D. Use the Queue for -agent method

Correct Answer: AC

QUESTION 3

An application consisting of a single case requires sending correspondence at a designated time with minimal delay. The existing solution uses an assignment to pause the case until an SLA invokes the escalation activity that sends the correspondence. Occasionally there is a delay in sending the correspondence.

Which two factors contribute to the delay? (Choose Two)

- A. The number of queued SI A objects
- B. Multiple open assignments on the same case
- C. Error handling for locked items
- D. Correspondence rule configuration

Correct Answer: AB

QUESTION 4



Customer information is captured in an application. Corporate policy states that private information be secured and only visible to a limited users.

Which configuration do you recommend?

- A. Use a visible when rule for the properties displaying sensitive information.
- B. Create an access control policy restricting access to the sensitive information.
- C. Configure an access deny rule restricting access to the sensitive information.
- D. Move sensitive information to separate sections and apply a privilege to the sections.

Correct Answer: B

QUESTION 5

Security policies need to be configured for a newly developed Pega application using basic credential authentication. The lockout policy configuration must lock out users after three failed login attempts. The configuration must exclude Administrator or Executive operators from the lockout.

How do you achieve this requirement?

- A. Define operator override setting in enterprise authentication system
- B. Create a separate role for Admin Executives
- C. Use Exclude Operators options in Security Policies landing page
- D. Define Access Control Policy to exclude Admin Executives

Correct Answer: A

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