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QUESTION 1

You are implementing a data entry screen to include an asset ID field to track company equipment. All asset IDs are eight characters in length. The first three characters are letters followed by a five-digit number. Which validation approach restricts entries to the required format?

- A. Text data type
- B. Validate rule
- C. Edit Validate rule
- D. Min/Max characters

Correct Answer: C

QUESTION 2

A data page holds product information. The data page's Reload if older Than filed is set to 15 minutes.

The data page is created at 06:12.

At 06:20 the user requests product information.

At 06:42 the user requests product information.

When is the data reloaded?

- A. 06:35
- B. 06:20
- C. 06:42
- D. 06:27

Correct Answer: A

QUESTION 3

You are configuring routing for a customer warranty service request. All warranty service requests are routed to the warranty resolution group except for warranty service requests for beta-release product that requires review by the vice president of service.

How do you configure assignment routing to review warranty service requests?

- A. Route the assignment to the vice president of service who routes assignments to the warranty resolution group as needed.
- B. Route the assignment to the warranty resolution group who sends an email notification to the vice president of service for the beta-release product.



C. Route the assignment to the skilled group for the beta release when the request is for the beta release. Otherwise, route the assignment to the warranty resolution group.

D. Route the assignment to the vice president of service when the request is for the beta release. Otherwise, route the assignment to the warranty resolution group.

Correct Answer: A

QUESTION 4

In a claims application, customers can file home insurance claims. Each claim contains a list of items of loss. Depending on circumstances, some claims are investigated for potential fraud in parallel to the actual claim process. Which two entities would you model as case type? (Choose two.)

- A. Fraud investigation
- B. Claim
- C. Customer
- D. Items of loss

Correct Answer: AB

QUESTION 5

You have created a new report that contains a list of employees, hire dates, and managers. You have been asked to display each manager in a row. Beneath each manager row, you must list the manager's employees and their hire dates. How do you support this request?

- A. Summarize the manager column
- B. Sort the manager column
- C. Group the manager column
- D. Filter the manager column

Correct Answer: C

Reference: http://pegasystems2.http.internapcdn.net/pegasystems2/student_guides/c1225-student-guide.pdf (386)

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