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QUESTION 1

What two pieces of information comprise a data element? (Choose Two)

- A. The name of the referencing user view
- B. The name of the data element
- C. The name of the clipboard page
- D. The value of the data element

Correct Answer: AD

QUESTION 2

Select each security implementation on the left and drag it to the corresponding security policies.

Select and Place:

Implementation	Answer Area	
	Implementation	Security policies
Stop or slow a brute-force attack by enforcing a waiting period after three failed attempts.		Multi-factor authentication policies
A user is required to verify their identity with a one-time password sent by SMS text message.		CAPTCHA policies
Stop or slow a brute-force attack by enforcing a challenge-response test upon authentication failure.		Lockout policies

Correct Answer:



Implementation

Answer Area

Implementation

Security policies

A user is required to verify their identity with a one-time password sent by SMS text message.

Multi-factor authentication policies

Stop or slow a brute-force attack by enforcing a challenge-response test upon authentication failure.

CAPTCHA policies

Stop or slow a brute-force attack by enforcing a waiting period after three failed attempts.

Lockout policies

QUESTION 3

In an insurance claim application, you have the following requirement: All claims must be resolved within 1 week. To meet this requirement you configure a service level. Where should the service level be configured?

- A. The process
- B. The stage
- C. The case type
- D. The step

Correct Answer: A

QUESTION 4

In a Human Resources (HR) application, a business architect has developed a new process for the Onboarding case type. You want to test the process and the fields to verify the UI elements collect expected results. When applied in combination, which two configurations allow you to record a set of interactions and save the test results to verify the process functionality? (Choose Two)

- A. Add explicit assertions on the UI elements
- B. Create a unit test for the Onboarding case type
- C. Create a scenario test for the Onboarding case type
- D. Add validations on the UI elements

Correct Answer: AD



QUESTION 5

An order fulfillment case type allows a customer to update user profile information during the order placement stage. The user profile consists of the following three pages: Account ID and password Customer contact information A list of open orders with the status of each order How do you configure the case type to allow customers to update any of the user profile pages at any time during case processing?

- A. Add an optional process to the case workflow.
- B. Add a button for each profile page to each assignment.
- C. Add an alternate stage to the case life cycle.
- D. Add a set of optional actions to the case workflow.

Correct Answer: D

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