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QUESTION 1

Which two rules do you localize by using the localization wizard? (Choose Two)

- A. Work Parties
- B. Paragraph
- C. Correspondence Fragment
- D. Field Value

Correct Answer: BC

QUESTION 2

During a playback session, a stakeholder notices that a drop-down list is missing one of the required options. Which work item do you create in Agile Workbench to address this issue?

- A. User Story
- B. Bug
- C. Feedback
- D. Status

Correct Answer: B

QUESTION 3

An airline has the following requirement:

A passenger requiring a service animal must document the type of animal, the size of the animal, and any relevant medical information the crew may need during the flight. The application prompts the passenger for this information when the

passenger declares travel with a service animal.

Which case life cycle configuration meets this requirement?

- A. Add a process to the case life cycle for service animal accommodation and apply a condition to determine when to, run the process.
- B. Apply an optional action to the appropriate stage to allow the passenger to provide the information as needed.
- C. Configure a stage in the case life cycle for service animal accommodation and apply a stage validation condition.
- D. Create a child case for service animal accommodation to automatically resolve unless the passenger requires the accommodation.



Correct Answer: A

QUESTION 4

A process routes loan requests to a specific loan officer based on the type of loan.

If the loan is a mortgage, it is routed to Adam Ross. If the loan is for an automobile, it is routed to Julia Samuels. If the loan is an equity line, the case is routed to Don Smith.

How do you configure a router to ensure that case advances to the correct loan officer?

- A. Route the case to a worklist using a skilled router.
- B. Route the case to a work queue using a When condition.
- C. Route the case to a work queue using a skilled router.
- D. Route the case to a worklist using a When condition.

Correct Answer: C

QUESTION 5

Several Development teams work on different enhancements.

The release date for each enhancement is uncertain. Which two options allow each team to keep its work separate?
(Choose Two)

- A. Create a new ruleset version for each team.
- B. Set up a branch ruleset for each team
- C. Create a new application for each team
- D. Create a production ruleset for each team.

Correct Answer: AB

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