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QUESTION 1

DRAG DROP

Organize the classes and associated rules in the appropriate Enterprise Class Structure (ECS) layer.

Select and Place:

<u>ECS Layer</u>	<u>Answer Area</u>
Organization	
Framework	
Division	
Implementation	

<u>ECS Layer</u>	<u>Classes and Associated Rules</u>
	Icons and control formatting unique to a specific line of business
	Assets expected to be extended in specific applications
	Assets customized for a specific application
	Access to enterprise data in external systems

Correct Answer:

<u>ECS Layer</u>	<u>Answer Area</u>

<u>ECS Layer</u>	<u>Classes and Associated Rules</u>
Division	Icons and control formatting unique to a specific line of business
Framework	Assets expected to be extended in specific applications
Implementation	Assets customized for a specific application
Organization	Access to enterprise data in external systems

QUESTION 2

HOTSPOT

You are creating a report that lists all open Personal Injury cases with related Auto Claim case information. Personal Injury and Auto Claim cases belong to the same class group.

The report includes three columns:



Case ID for the Personal Injury case

Case ID for the parent Auto Claim case

Claim adjuster for the Auto Claim case

Personal Injury case data includes the Auto Claim case ID.

What join type do you use to configure the report?

Hot Area:

Answer Area

Join Type

Only include matching rows

Correct Answer:

Answer Area

Join Type

Only include matching rows

QUESTION 3

How do you ensure that only a manager can run a specific flow action?

- A. Add a pre-processing activity to the flow action form to determine whether the user is a manager.
- B. Add a privilege to the flow action form, then add the privilege to a role assigned to the access group for managers.
- C. Add an Access When condition to the flow action to determine whether the user is a manager.
- D. Add a validate rule to the flow action form to determine whether the user is a manager.

Correct Answer: B

**QUESTION 4**

An assignment service-level agreement (SLA) is configured with the following details: Initial urgency: 20 Assignment ready: Timed delay of 1 hour Goal: 5 hours and increase urgency by 10 Deadline: 8 hours and increase urgency by 20 Passed deadline: 2 hours, increase urgency by 20, and limit events to 5 Assuming no other urgency adjustments, what is the assignment urgency 16 hours after the case reaches the assignment?

- A. 100
- B. 90
- C. 130
- D. 70

Correct Answer: A

QUESTION 5

Which two data elements can be used as an attribute for an access control policy? (Choose Two)

- A. Appointment date
- B. Number of dependents
- C. Password string
- D. Encrypted bank account number

Correct Answer: CD

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