



PK0-005^{Q&As}

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QUESTION 1

A project sponsor requires a system that is capable of providing integrated management of all the business's core functions. Which of the following systems is the project sponsor describing?

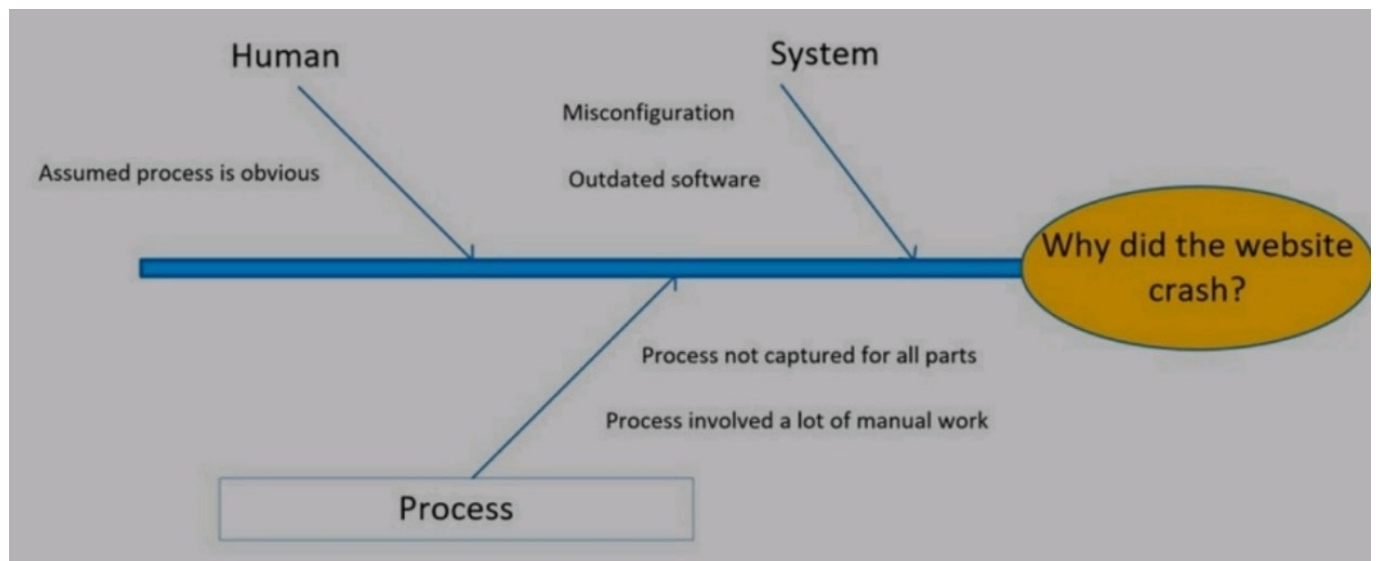
- A. CMS
- B. CRM
- C. EDRMS
- D. ERP

Correct Answer: D

ERP (Enterprise Resource Planning) systems are designed to integrate and manage all core functions of a business, such as finance, HR, and supply chain management. This aligns with CompTIA Project+ guidelines on selecting appropriate systems for organizational needs.

QUESTION 2

During a brainstorming session, a project team is elaborating on what caused the unexpected crash of the website that the team was developing. Given the following:



Which of the following was the initial cause of the issue?

- A. Inadequate memory
- B. Incorrect configuration
- C. Lack of infrastructure
- D. Inadequate instructions



Correct Answer: B

Incorrect configuration was the initial cause of the issue that caused the unexpected crash of the website that the team was developing. The diagram given is an example of a fishbone diagram or a cause-and-effect diagram that shows the possible causes of a problem or effect. The diagram has four main categories: people, process, technology, and environment. Each category has subcategories that list specific factors that may contribute to the problem or effect. The diagram shows that incorrect configuration under technology was marked as an initial cause of website crash.

QUESTION 3

A project manager has been informed that the delivery of required IT equipment will be delayed. Which of the following is the FIRST step the project manager should take?

- A. Make an impact assessment.
- B. Prepare a new purchase order.
- C. Select a new vendor.
- D. Create a risk register.

Correct Answer: A

The project manager should make an impact assessment after being informed that the delivery of required IT equipment will be delayed. An impact assessment is a process of analyzing and evaluating how a change or an issue may affect the scope, schedule, cost, quality, or risks of a project. An impact assessment can help to determine the severity and implications of the delay on the project objectives and deliverables and identify any possible alternatives or corrective actions to minimize or avoid its negative effects.

QUESTION 4

A project sponsor is struggling to provide the latest project status information on a weekly executive call. Which of the following should be reviewed?

- A. Meeting cadence
- B. Gap analysis
- C. Dashboard
- D. Adoption training

Correct Answer: C

A dashboard is a visual tool that displays key project metrics and indicators in a single view. A dashboard can help a project sponsor to provide the latest project status information on a weekly executive call by showing the project progress,

budget, schedule, risks, issues, and milestones in a clear and concise way. A dashboard can also facilitate communication, collaboration, and decision making among project stakeholders. A dashboard should be reviewed and updated

regularly to reflect the current state of the project.



References:

CompTIA Project+ Certification Study Guide, CompTIA Project+ Certification Exam Objectives, Write a Project Status Report in 8 Steps + Template [2023] Asana, Project Status Reports: Easy Steps and Examples [+ Template], How To Write a

Project Status Report (Definition and Steps)? How to Write a Project Status Report [Template Included] - Toggl? What Is a Project Status? Definition and Key Terms - Indeed

QUESTION 5

A PM wants to provide a visual representation of how a project is organized into tasks and how the tasks relate to each other. Which of the following can the PM use?

- A. Milestone chart
- B. Gantt chart
- C. PERT chart
- D. WBS

Correct Answer: B

A gantt chart is a visual representation of a project timeline that shows the tasks, durations, dependencies, and resources of a project in a horizontal bar chart format. A gantt chart can help a project manager to plan, monitor, and control the

project progress, scope, and quality. A gantt chart is different from a milestone chart, which only shows the key events or deliverables of a project without the details of the tasks. A gantt chart is also different from a PERT chart, which is a

network diagram that shows the logical relationships and sequence of tasks in a project. A gantt chart is also different from a WBS, which is a hierarchical breakdown of the project scope into smaller and manageable components.

References:

CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 6:

Schedule Management; CompTIA Project+ Certification Study Guide, 3rd Edition, Chapter 6: Schedule Management; What Is a Gantt Chart? 7 Examples for Project Management; 3 types of visual project management: Timelines, calendars,

and boards (with examples)

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