PL-200^{Q&As}

Microsoft Power Platform Functional Consultant

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QUESTION 1

DRAG DROP

A company plans to create a Power Virtual Agents chatbot.

The bot has the following requirements:

Prompt for a location of the customer and the call must be routed to a support agent for the location.

Transfer support calls at each location to a support bot that uses the Bot Framework.

You need to configure the bot.

Which components should you use? To answer, drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to

view content.

NOTE: Each correct select is worth one point.

Select and Place:

Components

- Variables
- Skills
- Topics
- Entities

Answer Area

Requirement	Component
Route to location.	
Route to support bot.	

Correct Answer:

Components

- Variables
- Entities

Answer Area

Requirement	Component
Route to location.	Topics
Route to support bot.	Skills

QUESTION 2

You have a canvas app with an embedded Power BI tile.

You share the canvas app. Users report that they are unable to access the Power BI content.

You need to determine why users are unable to access the content

What is the cause of the user s problems?

A. The Power BI dashboard is not shared.

B. The Power BI interactions property on the Power BI tiles is set to Off.

C. The Power BI connection is not shared.

D. The Power BI Display mode property on the Power BI tiles is set to Disabled

Correct Answer: A

When embedding a Power BI tile in a Canvas app, there are several factors that must be considered in order to ensure that users have access to the content. One of the most important is sharing the Power BI dashboard that the tile is

embedded in. If the dashboard is not shared with the users, they will not be able to view the content in the tile. To share a Power BI dashboard, you must have the "Edit" permission for the dashboard. Once you have this permission, you can

share the dashboard with other users by following these steps:

Open the Power BI service and navigate to the dashboard that you want to share. Click the "Share" button in the top-right corner of the dashboard. In the "Share" pane that appears, enter the email addresses of the users that you want to

share the dashboard with.

Select the level of access that you want to grant to the users. You can choose to give them "View" access, which allows them to view the dashboard but not make changes, or "Edit" access, which allows them to view and make changes to the

dashboard.

Click the "Share" button to share the dashboard with the users. Additionally, there are other factors that could cause user\\'s problems:

B. The Power BI interactions property on the Power BI tiles is set to Off. In that case, the user\\'s won\\'t be able to interact with the visuals. C. The Power BI connection is not shared. In that case, the user\\'s won\\'t have the access to the data source

D. The Power BI Display mode property on the Power BI tiles is set to Disabled, in that case the user\\'s won\\'t see the tile

It is important to check all of these factors and ensure that they are properly configured in order to ensure that users have access to the content.

References:

https://docs.microsoft.com/en-us/power-bi/service-admin-share-dashboard https://docs.microsoft.com/en-

us/powerapps/maker/canvas-apps/embed-power-bi https://docs.microsoft.com/en-us/power-bi/service- embed-content/embed-in

powerapps

QUESTION 3

A company creates a canvas app.

The app requires near real-time data from an accounting system that resides in a customer\\'s data center.

You need to implement a solution for the app.

What should you create?

A. On-premises data gateway

B. Azure DevOps pipeline

C. Data integration project

D. Power Pages

Correct Answer: A

The on-premises data gateway acts as a bridge to provide quick and secure data transfer between on-premises data (data that isn\\'t in the cloud) and several Microsoft cloud services. These cloud services include Power BI, Power Apps,

Power Automate, Azure Analysis Services, and Azure Logic Apps. By using a gateway, organizations can keep databases and other data sources on their on-premises networks, yet securely use that on-premises data in cloud services.

Incorrect:

Not D: PowerApps Portals requires at least a basic understand of code, whereas Power Pages makes building external websites more accessible to users from non-technical backgrounds, with a low to no-code builder and rich ready to use

templates.

Reference: https://learn.microsoft.com/en-us/power-apps/maker/canvas-apps/gateway-reference

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QUESTION 4

You need to implement the requirement for the VP of sales. What should you do?

A. Use a test account with a base security role with QV security added.

B. Add the System Administrator security role to your user account.

C. Use a test account with only QV security added.

D. Add QV security to your user account.

Correct Answer: A

A VP of sales requires a test environment to demonstrate to potential clients the security policies that are included in their initial offering.

Currently, testing the new QV functionality outside the development environment is not possible due to corporate security policies requiring the same security role across all environments.

Note: One of the security best practices in Dynamics 365 is to use the base security role as a baseline and apply that role to all Users. The base security role will include all the common/basic permissions that are required to have access to

the system.

To set up the base security role for the first time:

1.

create a new empty security role.

2.

add the minimum privileges required to access the system.

3.

add the privileges required for the basic functionalities.

4.

test the role with the test user account.

5.

add the permissions to the entities that all users can access (e.g. reference data). Reference: https://linnzawwin.blogspot.com/2020/07/minimum-privileges-required-to-login.html

QUESTION 5

A company is implementing Power Apps and Power Automate.

Several components are created within Power Apps, Microsoft Dataverse, and Power Automate. These components must be promoted from the development environment to the user acceptance test environment in a single solution package.

You need to create the solution package for promotion.

Where should you create the package?

A. Azure DevOps

B. Power Apps designer

C. Microsoft Power Platform admin center

D. Azure portal

E. Office 365 admin center

Correct Answer: C

To create a solution:

0.

Start Microsoft Power Platform admin center

1.

Sign in to Power Apps and select Solutions from the left navigation.

2.

Select New solution and then complete the required columns for the solution.

3.

Select Save.

Then add components to the solution.

Note: The Power Platform admin center provides a unified portal for administrators to manage environments and settings for Power Apps, Power Automate, and customer engagement apps (Dynamics 365 Sales, Dynamics 365 Customer

Service, Dynamics 365 Field Service, Dynamics 365 Marketing, and Dynamics 365 Project Service Automation).

Incorrect:

Not B: Power Apps Studio is the app designer used for building canvas apps.

Reference:

https://docs.microsoft.com/en-us/powerapps/maker/data-platform/create-solution

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