



PL-200^{Q&As}

Microsoft Power Platform Functional Consultant

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QUESTION 1

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You administer the Microsoft 365 and Power Platform environments for Contoso, Ltd. The company has a model-driven app that is used to track customer interactions with employees. The app uses standard table types for customers. A user named Elisabeth Rice signs in to the app by using the following sign in name: Elisabeth.Rice@contoso.com.

After marriage, Elisabeth changes her legal name to Elisabeth Mueller.

You need to update the sign in name for the user without losing any application history.

Solution: Delete the user account in the Power Platform admin portal and recreate the account by using the new name.

Does the solution meet the goal?

- A. Yes
- B. No

Correct Answer: B

Application history would be lost.

Note:

Change a user's email address You must be a global admin to complete these steps.

1.

In the admin center, go to the Users > Active users page.

2.

Select the user's name, and then on the Account tab select Manage username.

3.

In the first box, type the first part of the new email address. If you added your own domain to Microsoft 365, choose the domain for the new email alias by using the drop-down list. Learn how to add a domain.

4.

Select Save changes.

Reference:

<https://docs.microsoft.com/en-us/microsoft-365/admin/add-users/change-a-user-name-and-email-address>

QUESTION 2

A company uses a Dataverse environment. The environment is accessed from canvas and model-driven apps.



The Dataverse environment contains a table that has the following columns:

Name

Company

Contacted On

The company requires that the table not contain any duplicate rows when users create data in the environment.

You need to implement a solution that meets the requirement.

Solution: Create a Microsoft Power Fx formula for the columns.

Does the solution meet the goal?

A. Yes

B. No

Correct Answer: B

Explanation:

Correct Solution: Create an alternate key for the columns.

Alternate keys are useful for integration projects, when you need to bring into Dynamics data from an existing database into your Dataverse (Dynamics 365, Dynamics CRM, Common Data Service).

A Dataverse column will be set as carrying a unique value for each record.

Reference:

<https://nplima.medium.com/alternate-key-duplicates-in-dataverse-478522858202>

QUESTION 3

You plan to create a dataflow by using Power Query to transform the data.

You observe that some cells display an error instead of the expected data.

You need to obtain more details about the errors.

What should you do?

A. Use the App Checker.

B. Select the cell with the error.

C. Use the Flow Checker.

D. Select the row that includes the cell with the error.

E. Use the Advanced Editor.



Correct Answer: B

Cell-level error

A cell-level error won't prevent the query from loading, but displays error values as Error in the cell. Selecting the white space in the cell displays the error pane underneath the data preview.

Handling errors at the cell level

When encountering any cell-level errors, Power Query provides a set of functions to handle them either by removing, replacing, or keeping the errors.

For the next sections, the provided examples will be using the same sample query as the start point. In this query, you have a Sales column that has one cell with an error caused by a conversion error. The value inside that cell was NA, but

when you transformed that column to a whole number Power Query couldn't convert NA to a number

Reference:

<https://learn.microsoft.com/en-us/power-query/dealing-with-errors#cell-level-error>

QUESTION 4

You need to add controls to the check-in solution for the health and wellness questions. Which form control should you use?

- A. Drop down
- B. Check box
- C. Text input

Correct Answer: A

QUESTION 5

HOTSPOT

A guest asks about the start time of a specific scheduled event and wants to know what the snow conditions will be like during their stay.

You need to determine how to design the chat solution to answer those questions.

What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:



Scenario

Identify and reference the company event a guest mentions.

Identify attributes for snow conditions.

Action

▼
Load the response into a variable
Use smart matching to load an entity into a topic
Load the extracted topic into a variable

▼
Create a custom entity
Create a new topic
Create a new variable
Create an escalation

Correct Answer:

Scenario

Identify and reference the company event a guest mentions.

Identify attributes for snow conditions.

Action

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Load the response into a variable
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▼
Create a custom entity
Create a new topic
Create a new variable
Create an escalation

Box 1: Load the extracted topic into a variable

Power Virtual Agents uses entities to understand and identify a specific type of information from a user's responses. When saving the identified information to a variable, a variable type will be associated with it. The variable type is analogous

with the entity.

In Power Virtual Agents, a topic defines a how a bot conversation plays out.

A topic has trigger phrases – these are phrases, keywords, or questions that a user is likely to type that is related to a specific issue – and conversation nodes – these are what you use to define how a bot should respond and what it should

do.

Box 2: Create a custom entity

The prebuilt entities cover commonly used information types, but on some occasions, such as when building a bot that serves a specific purpose, you'll need to teach the bot's language understanding model some domain-specific knowledge.

Reference:



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