



## **Microsoft Power Platform Fundamentals**

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#### **QUESTION 1**

A company uses a model-driven app for their mobile sales activities.

The company wants to modify the view that is used for sales orders. You must apply a new default filter to the view. You must also modify the default sorting for sales orders.

You need to make the changes to the view.

In which three locations can you make the changes? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Power Apps site
- **B.** Solution Explorer
- C. Microsoft Azure DevOps
- D. App Designer
- E. Microsoft Visual Studio

Correct Answer: ABD

How to access the view editor to create or edit views App Designer: If you\\'re working in an app, you may want to use the app designer, which provides a simple and intuitive user interface with drag-and-drop capabilities for creating views. More information: Tutorial: Create and edit public or system views by using the app designer Solution explorer: If you\\'re already experienced with Dynamics 365, you may want to use the solution explorer. For more information, go to Navigate to advanced app making and customization areas

Reference: https://learn.microsoft.com/en-us/power-apps/maker/model-driven-apps/create-edit-views https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-edit-view-filters https://docs.microsoft.com/en-us/azure/devops/report/powerbi/analytics-views-create https://docs.microsoft.com/enus/powerapps/maker/model-driven-apps/create-edit-views-app-designer

#### **QUESTION 2**

#### DRAG DROP

You plan to use Power Automate to monitor what people are saying about your company\\'s products. You store the feedback for research and development purposes.

You need to recommend Power Automate components to use for the solution.

To answer, drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:



#### Components

action	
expression	
service	
trigger	

#### Answer Area

#### Requirement

#### Component

Retrieve the top	five posts fro	om your company'	s Facebook page.
------------------	----------------	------------------	------------------

Enter the resulting posts into the product database.

Combine author and link fields into a single field.

Run flow every hour.

Correct Answer:

	Component	-
	Component	
[	Component	
	Component	1



#### Components

action	
expression	
service	
trigger	

#### Answer Area

#### Requirement

#### Component

action

action

trigger

expression

Retrieve the top	five posts from	your company's l	Facebook page.
------------------	-----------------	------------------	----------------

Enter the resulting posts into the product database.

Combine author and link fields into a single field.

Run flow every hour.

Box 1: Action

An action is something that occurs as a result of the workflow. For example, send an email or copy a file. In this case, the action is to retrieve the top five posts from a Facebook page.

Box 2: Action

An action is something that occurs as a result of the workflow. For example, send an email or copy a file. In this case, the action is to insert records into a database.

Box 3: Expression

Sometimes users just need to do basic operations like getting the current time, adding numbers together, or replacing a part of a string of text. That\\'s possible inline in any flow action. Microsoft Flow leverages the same Workflow Definition

Language used by Azure Logic apps. For new users who are unfamiliar with the expression language, there is an inline help experience that shows how to use each expression as they build out their flow.

Box 4: Trigger

A trigger is something that triggers or starts the workflow. It could be a new file uploaded to a document library, a new item created in the list or an email sent to your Inbox – something that will start (kick-off the workflow).

There are two types of triggers:

1.

4/9



Automatic trigger is pre-programmed into the workflow based on a certain rule (i.e. new document or item created, email sent, etc.)

2.

Manual Trigger is a trigger initiated by a user. Unlike with automatic trigger above, the workflow will only start when initiated manually by the end user (for example, from the Document Library for a selected file). Manual trigger is only supported for certain types of workflows (i.e. Get feedback from your manager for the selected file)

Reference: https://sharepointmaven.com/3-major-components-microsoft-flow/ https://www.avepoint.com/blog/office-365/office-365-automation/ https://flow.microsoft.com/de-de/blog/use-expressionsin-actions/ https://docs.microsoft.com/en-us/power-automate/getting-started

#### **QUESTION 3**

HOTSPOT

A software company plans to use Power Automate.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Statement	Yes	No
You must certify custom connectors before users in other departments within your organization can use the connectors.	0	0
You must use Microsoft Azure API apps to create a public custom connector.	0	0
Correct Answer:		
Statement	Yes	No
You must certify custom connectors before users in other departments within your organization can use the connectors.	0	0
You must use Microsoft Azure API apps to create a public custom connector.	0	0



Reference: https://docs.microsoft.com/en-us/connectors/custom-connectors/share

#### **QUESTION 4**

User1 creates several Power BI dashboards tor a company. User1 shares a dashboard with User2 who works for another company. User2 reports that she is able to view the dashboard User2 forwards the email containing the dashboard sharing link that she received to User3.

1.

User3 reports that he receives an error message when he selects the link to view the dashboard.

2.

User3 can view a dashboard that he has created.

3.

You need to determine why User 3 receives an error. What is the issue?

A. Forwarding the email does not share the dashboard with User3.

B. User3 is running an out-of-date version of Power BI and must upgrade to a newer version.

C. User1 is signed in using the wrong organizational account for Power BI

D. User2 is signed in to the dashboard and must sign out before User3 can sign in

Correct Answer: A

#### **QUESTION 5**

#### DRAG DROP

A customer service department uses Microsoft Dynamics 365 Customer Service to manage repair requests. The repair team tracks their efforts using a Microsoft SharePoim hsr. The company must use Microsoft Power Platform to connect the repair team with the Dynamics 365 Customer Service solution The solution must meet the following requirements:

Requirement Number	Requirement
Requirement 1	From a custom page in the Dynamics 365 interface, allow the customer service team to input a repair number, view the details of the corresponding SharePoint list item, and add notes for the repair team.
Requirement 2	Create a report that visualizes real-time customer service information that the repair team can access online and use to create dashboards.
Requirement 3	Automatically send a Microsoft Teams message to a customer service agent and an email to the customer when a repair team member completes a repair.

#### Requirement 1:

From a custom page in the Dynamics 365 interface, allow the customer service team to input a repair number, view the details of the corresponding SharePoint list item, and add notes for the repair team.

#### Requirement 2:



Create a report that visualizes real-time customer service information that the repair team can access online and use to create dashboards.

Requirement 3:

Automatically send a Microsoft Teams message to a customer service agent and an email to the customer when a repair team member completes a repair.

You need to implement the appropriate technologies to meet the requirements.

Which technologies should you use? To answer, drag the appropriate technologies to the correct scenarios. Each technology may be used once, more than once, of not at an. You may need to drag the split bar between panes or scroll to

view content

NOTE: Each correct selection is worth one point.

Select and Place:



## Technologies

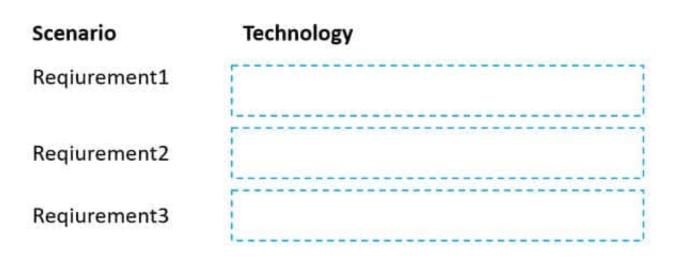
**Microsoft Power BI** 

Canvas app

Microsoft Power Automate

Microsoft Power Virtual Agents chatbot

### Answer Area



Correct Answer:



## Technologies

Microsoft Power Virtual Agents chatbot

### Answer Area

ScenarioTechnologyReqiurement1Canvas appReqiurement2Microsoft Power BIReqiurement3Microsoft Power Automate

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