



# PL-900<sup>Q&As</sup>

Microsoft Power Platform Fundamentals

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## QUESTION 1

### DRAG DROP

You manage the support team at a rapidly growing company.

Customers and support technicians need a better experience when logging and responding to support requests. You need more visibility into what the support technicians are doing every week.

You need to recommend tools to help the company's needs.

Which tools should you recommend? To answer, drag the appropriate tools to the correct requirements. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Power Apps	Microsoft Flow	Power BI	Common Data Service
<b>Customers must be able to submit support requests by using a website.</b>			
Tool			
<b>Support requests must be created and stored.</b>			
Tool			
<b>Support technicians must be notified when a new support request is entered.</b>			
Tool			
<b>Support technicians must be able to enter a status report for work completed during the previous week by using a mobile app.</b>			
Tool			

Correct Answer:



Customers must be able to submit support requests by using a website.

Support requests must be created and stored.

Support technicians must be notified when a new support request is entered.

Support technicians must be able to enter a status report for work completed during the previous week by using a mobile app.

Power BI

Common Data Service

Microsoft Flow

Power Apps

## QUESTION 2

A company is considering using Power Pages for its website.

You need to determine whether the use cases for Power pages meet the company's requirements.

What is a use case Power Pages?

- A. Performing repetitive tasks
- B. Sharing data with customers
- C. Building mobile apps for iOS
- D. Creating visualizations of data

Correct Answer: B

## QUESTION 3

### HOTSPOT

You create reports within Power BI to report on the status of a project. A manager asks you to share the reports with other team members. You decide to create a published app and set permissions to allow other team members to view the

reports.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.



NOTE: Each correct selection is worth one point.

Hot Area:

## Answer Area

Statement	Yes	No
The Power BI published app is stored within the Team site so that others can install it.	<input type="radio"/>	<input type="radio"/>
One of the other project managers installs and modifies a dashboard within the Power BI published app. The changes are automatically made into the original published app.	<input type="radio"/>	<input type="radio"/>

Correct Answer:

## Answer Area

Statement	Yes	No
The Power BI published app is stored within the Team site so that others can install it.	<input type="radio"/>	<input checked="" type="radio"/>
One of the other project managers installs and modifies a dashboard within the Power BI published app. The changes are automatically made into the original published app.	<input type="radio"/>	<input checked="" type="radio"/>

Reference: <https://docs.microsoft.com/en-us/power-bi/collaborate-share/service-create-distribute-apps>

### QUESTION 4

#### HOTSPOT

A company is using Power Automate to automate business processes.

You need to recommend triggers for Instant flows.

What trigger types should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:



### Requirement

### Trigger type

Run a flow when the user presses a button in a canvas app.

	▼
PowerApps	
for a selected row	
manually trigger a flow	
for a selected file (OneDrive for a Business)	

Run a flow when user presses a button in the mobile Flow app.

	▼
PowerApps	
for a selected row	
manually trigger a flow	
for a selected file (SharePoint)	

Correct Answer:

### Requirement

### Trigger type

Run a flow when the user presses a button in a canvas app.

	▼
PowerApps	
for a selected row	
manually trigger a flow	
for a selected file (OneDrive for a Business)	

Run a flow when user presses a button in the mobile Flow app.

	▼
PowerApps	
for a selected row	
manually trigger a flow	
for a selected file (SharePoint)	

Reference: <https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/using-logic-flows>  
<https://www.o365dude.com/2017/07/15/flow-buttons-the-hidden-gem-of-microsoft-flow/>

### QUESTION 5

You are a sales manager for a large retail organization.

You are creating a Power Apps app that will display customer product purchase information from your old point-of-sale (POS) system and need to link those sales to the customer accounts and product sales in Dynamics 365 Commerce.

You need to use the appropriate component.

What should you use?

A. business process flow

B. business rule



C. Common Data Service/Microsoft Dataverse

D. entity metadata

Correct Answer: C

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