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QUESTION 1

Which statement is true about an External ID field? (Choose two.)

- A. The field contains unique record identifiers from a system outside of Salesforce.
- B. The field must be unique since duplicate are not allowed within Salesforce.
- C. The field must contain at least one number and at least one letter.
- D. The field can be unique based on case-sensitive or case-insensitive values.

Correct Answer: AD

QUESTION 2

Universal Containers has Public Read/Write as the Account organization-wide default (OWD) setting. Visitors to the customer community site report that they can see all of the company's account records. How should an app builder configure Account sharing so that community users only see their own Account?

- A. Set the account external OWD to private.
- B. Define an owner-based sharing rule for external account.
- C. Define a permission set for external accounts.
- D. Create an account record type for external accounts.

Correct Answer: A

QUESTION 3

How can an App Builder determine whether the features and customizations made in an org are Lightning-ready?

- A. Launch the Lightning Experience Readiness Check from All Setup.
- B. Download the Lightning Experience Audit Tool from AppExchange.
- C. Use the Lightning Experience Readiness Toolkit in Workbench.
- D. Implement the salesforce Lightning Design System in a sandbox.

Correct Answer: A

QUESTION 4

Universal Containers generates leads from three different sources: web, trade shows, and partners. Some of the information collected is applicable to all sources, there is also information that is unique to each type of lead. What should an app builder configure to meet these requirements?



- A. Create three sections on the lead layout and instruct users to collapse the non-relevant fields
- B. Create a partner community and a record type for web and trade show leads
- C. Create custom page layouts for each type of lead only containing the relevant fields
- D. Create three lead record types each with its own page layout containing the relevant fields

Correct Answer: D

QUESTION 5

Universal Container wants customers to be able to open cases from a public-facing website. What should the app builder use to enable visitors to the website?

- A. Web-to-case
- B. Screen flow
- C. Email-to-case
- D. Outbound message

Correct Answer: A

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