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QUESTION 1

After implementation of the product, the customer reports defects. What is the best course of action to take?

- A. Escalate the issue to the project manager since the acceptance was given by the customer.
- B. Do nothing since the solution is now the responsibility of the operations manager.
- C. Compare reported defects with user acceptance test results.
- D. Involve the end users and plan a new round of acceptance tests to check the gaps.

Correct Answer: C

QUESTION 2

A business analyst is discussing the acceptance criteria for a new measurement system with the operations manager. The operations manager is particularly concerned about the accuracy of the new system because mistakes in data measurements could be extremely costly to fix.

Which of the following is the best strategy to define the appropriate acceptance criteria?

- A. Quantify the risks associated with the measurement errors and update the risk register.
- B. Clearly define the maximum acceptable error rate for the new system.
- C. Ask the operations manager to formally accept the requirements documents.
- D. Plan a training session for the new system before it is handed over to the operations manager.

Correct Answer: B

QUESTION 3

Once the requirements are compared to internal and external quality standards, what should the business analyst do next?

- A. Baseline the requirements.
- B. Set the priority of the requirements.
- C. Communicate the requirements to stakeholders.
- D. Ensure that the requirements are validated.

Correct Answer: D

QUESTION 4



A business analyst and stakeholders have completed documentation of the acceptance criteria for the requirements of a new vehicle leasing database. A concern is raised that some of the key performance indicators may not validate the desired benefits of the implementation.

What should the business analyst do to ensure that the business need can be validated?

- A. Document a constraint
- B. Document a defect
- C. Document an assumption
- D. Document a business rule

Correct Answer: A

QUESTION 5

Which of the following is a properly written requirement statement?

- A. The pot shall be usable in the oven or on the stove.
- B. The pot shall prominently display the company brand.
- C. The pot shall be manufactured in the following colors; yellow, red, brown, blue.
- D. The pot shall be lightweight and heat up quickly.

Correct Answer: A

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