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QUESTION 1

What should the business analyst do during the first steps of a project?

A. Align the sponsor expectations along the project goals.

B. Identify stakeholders and their interests.

C. Identify the classes of users and their requirements.

D. Evaluate the sources for requirements and prioritize them.

Correct Answer: B

QUESTION 2

A business analyst is working on a project to implement a new call management system for a help desk. They expected the average time interval to answer a call to decrease over time, but the interval has increased instead.

Which technique should the business analyst use to investigate the problem?

A. Observation

B. Process modeling

C. Root cause analysis

D. Interviews

Correct Answer: C

QUESTION 3

After completing the requirements, the project manager and business analyst realize that the project scope is not feasible in the projected schedule. The business analyst needs to review the amount of work the team is capable of delivering based on the approved project schedule. Which prioritization technique should the business analyst use?

A. Multivoting

B. Time-boxing

C. Weighted ranking

D. SWOT analysis

Correct Answer: B

QUESTION 4

Which statement accurately depicts what changes can be made to requirements after they are baselined?

A. Requirements can be changed through a defined process.

B. Requirements cannot be changed once development begins.

C. Requirements cannot be changed once user acceptance testing begins.

D. Requirements can be changed only with sponsor approval.

Correct Answer: A

QUESTION 5

When faced with a tight timeline, the project sponsor suggests that the project team start development without creating traceability artifacts. What should the business analyst do?

A. Negotiate for a quick approval of a reduced set of traceability artifacts.

B. Explain the value of requirements traceability.

C. Eliminate traceability activities for the project.

D. Start development activities without traceability items.

Correct Answer: A

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