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QUESTION 1

During the project execution phase, the client requests the addition of a new feature. Which of the following would allow the business analyst to determine the impact for the specific requirement change?

- A. Requirements management tool
- B. Requirements traceability matrix
- C. Requirements cards
- D. Requirements baseline

Correct Answer: A

QUESTION 2

A business analyst has been assigned to a project that will design and build two new bridges and, at the same time, redesign a failing bridge for a local structural engineering company. All three bridges must be constructed and meet all safety requirements before flood season next spring.

How would the business analyst define the scope of this project?

- A. Perform a work breakdown structure.
- B. Perform a feasibility study.
- C. Perform a structured walkthrough.
- D. Perform process modeling.

Correct Answer: A

QUESTION 3

During a requirements workshop, sponsors and managers from different departments express varying points of view and priorities about the product\\'s functions and requirements. The business analyst struggles with facilitating the group to reach an agreement.

What should the business analyst have defined to avoid this?

- A. Decision-making process in the business analysis plan
- B. Decision-making process in the project management plan
- C. Communications approach in the business analysis plan
- D. Communications approach in the project management plan

Correct Answer: B

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QUESTION 4

Which of the following is a method for requirements change control?

- A. Baselining
- B. Scope analysis
- C. Communication management
- D. Requirements management

Correct Answer: D

QUESTION 5

A business analyst is working on a project to implement a new call management system for a help desk. They expected the average time interval to answer a call to decrease over time, but the interval has increased instead.

Which technique should the business analyst use to investigate the problem?

- A. Observation
- B. Process modeling
- C. Root cause analysis
- D. Interviews

Correct Answer: C

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